

SHELL e g r a m

D E E R P A R K

HURRICANE WORKSHOP

Focus on latest storm tracking and preparedness strategies

Forty years ago, Hurricane Carla ravaged the Texas Gulf Coast. Ever since Hurricane Carla and others have beaten a devastating path through Houston and its surrounding areas, much has been learned about them. State-of-the-art technology, extensive response procedures, up-to-the-minute broadcasts, weather professionals and meteorologists are all vital in tracking and reporting severe storms and weather. As a result, today the Texas Gulf Coast overall is better equipped when hurricanes strike.

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Count on Shell

I can't imagine living where the sun hardly shines. Who can resist Southern summers? The pool parties, park excursions or just watching the stars in an amazingly clear sky?

Summertime... and the livin' is easy. Not always for Gulf Coast residents, considering the potential threat of a hurricane or tropical storm. In this issue, learn about Shell Deer Park's hurricane preparedness plan and a recent workshop devoted to hurricane awareness. We've also referenced several Web sites to help you prepare for the next storm.

Summer is also the time when there are more children outdoors at play, more people walking in their communities and many more cars traveling the roads. Be vigilant about staying safe. Please watch for the unexpected, like youth darting out between parked cars.

Speaking of youth. Our popular graduate issue will roll off the presses soon. There's a form to complete in this issue, along with details about sending photos of your graduate to us. Please note the deadline.

And remember, we welcome story ideas and dialogue with our readers. Have a safe summer!

Gina Manlove, Managing Editor



Welcome our new copywriter, Eleanor Hunt.

Eleanor is an award-winning corporate communicator whose professional career spans more than 20 years. As an independent writer and consultant, she contributes to communication and marketing endeavors for several Houston-based entities. In addition to writing for magazines and newspapers, Eleanor has worked in broadcasting. She can be contacted at 281-875-0966, ehunt11@compuserve.com.

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Continued From Cover

HURRICANE WORKSHOP

The latest storm tracking and preparedness strategies were the focus of a recent workshop. Emergency response, business, insurance, medical, industry, government and broadcast representatives converged on May 9 at the 2001 Houston-Galveston Hurricane Workshop to discuss what has been learned since Hurricane Carla struck in 1961. Open to the public, workshop breakout sessions highlighted disaster preparedness for special needs groups, hurricane safety for homeowners and small businesses, and industry safety considerations. These information exchanges paved the way for planning improvements that lessen a storm's impact on the area.

Representing industry was Kara Uptegraph, Health and Safety engineer for Shell Deer Park Refinery, along with Pete Greco of Lyondell-Citgo Refining LP and Howard Meeks of Rohm & Haas Texas Inc. Uptegraph, who is a Certified Safety Professional and responsible for the refinery's hurricane planning activities, shared industry procedures that protect personnel, products, processing units, equipment and the community. "We strive to safeguard the refinery, get inventories under control and take many other steps so that if a hurricane strikes, it doesn't have a high impact on the refinery or the community," says Uptegraph. "These procedures may include shutting down units, reducing feed rates or changing operation modes to maintain stability."

For example, 72 to 36 hours before the storm and prior to the occurrence of 75 mph winds, the refinery activates its emergency operations plan. It begins with initial cleanups and tie-down measures, such as securing portable trailers. The refinery then sets up an Emergency Operations Center, reviews the unit shutdown schedule and communicates emergency procedures to employees. "We activate our response measures whenever a tropical storm or hurricane enters the Gulf of Mexico," says Uptegraph. "We've outlined comprehensive steps for curtailing operations, if necessary. As a safety measure, we also provide employee awareness training annually prior to hurricane season." For more information on Shell Deer Park hurricane procedures, consult Emergency Order EM-111 and the Shell Deer Park Hurricane Procedures Manual.

On a personal note

Among nature's greatest storms, hurricanes are one of the most important threats to Houston-Gulf Coast residents. While hurricanes can't be controlled, our vulnerability can be reduced through preparedness. Over the past 20 years, improvements in hurricane computer modeling, observational instrumentation and better training for forecasters have greatly increased forecast accuracy. Still, one must stay aware and alert to weather reports and conditions. Before a storm is the time to start planning your own household and personal procedures.

There are many other aids available - preparedness guides, handy checklists, hurricane tips, tracking charts and Web sites dedicated to hurricanes and storm information - to help you craft an emergency plan for your house and family. Here are several Web sites to check out:

- www.hurricanes.noaa.gov, which is the National Oceanic and Atmospheric Administration's Web site
- www.nhc.noaa.gov for the National Hurricane Center
- www.gopbi.com/weather/specials/storm for Storm 2001, presented in partnership with The Palm Beach Post and FEMA.

It's that time of year when we ask Shell Deer Park Refining Company and Shell Deer Park Chemical Plant employees to submit a photo and information about their graduating children or spouses.

Submit the following:

- Photo of graduate with name on a label applied to the back of the photo.
- Fill out the form below and send in envelope to:

Shellegram (graduate issue)
ECB 107
5900 Highway No 225
Deer Park, Texas 77536



Name of Graduate: _____

Graduate of (name of school): _____

Employee: Parent's name _____

Shell Job Location and Extension: _____

Home Address (city, state, zip): _____

Deadline for submitting photo for graduate issue is **June 29**.

To ensure that the photograph is returned to you, please label it plainly.

Price joins refinery leadership team

Effective June 4, Vee Price was named vice president of Engineering and Construction for Shell Deer Park Refining Company. Reporting to Stacy Methvin, Price is on the refinery leadership team and will oversee the capital investment program.

She is responsible for developing a vision for the Engineering and Construction organization, creating benchmarking metrics and implementing contract strategies for zcost-effective capital work. Price will oversee the Small Capital Projects group and teams responsible for engineering and constructing certain regulatory projects and clean fuels investments.

Originally from Tulsa, Oklahoma, Price graduated in 1980 from the University of Oklahoma with a bachelor of science degree in electrical engineering. She earned an MBA from La Salle University in Philadelphia.

Before joining the Shell Deer Park refinery, she was major project manager and manager of project engineering for Lyondell-Citgo refinery. Prior to her Lyondell-Citgo assignments, Price was superintendent of Engineering, Maintenance Planning and Plant Warehouse Stores for ARCO Chemical in Channelview.

Price's career began in 1980 as an electrical engineer with Sun Exploration and Production Company in Longview, followed by engineering positions with Sun Pipe Line Company in Tulsa and Sun Refining and Marketing Company in Philadelphia.

Price, who serves as the 2001 vice chairperson for Houston Business Roundtable, enjoys golfing, sewing, writing and coaching youth basketball. She lives in Kingwood with her husband and daughter.

CAC Members Visit Refinery

Several members of the Deer Park Community Advisory Council (CAC) and their guests toured the refinery on April 23 as part of a special meeting format. Once a year, the CAC invites its members to select a facility for up close and personal orientations and tours.

Stacy Methvin and Aamir Farid hosted the CAC visitors, who were briefed on the Maya II project and visited a control room where they talked with operators about their jobs.

Guthrie honored by Deer Park Chamber

Lois Guthrie, senior administrative associate in Community Relations, has been named Administrative Professional of the Year by the Deer Park Chamber of Commerce. In conferring the award, the selection committee cited Guthrie's dependability, personal and professional commitment, willingness to go the extra mile and 23-year dedication to Shell Deer Park.

"She has pride in her company, department and her own contributions. The fine line between Lois' personal and work lives is often blurred, due to her commitment to so many worthwhile organizations and activities. Her overall concern is the greater good of community and not self-recognition," acknowledged the committee.

Guthrie wholeheartedly embraces the principle of giving back to the community, both personally and professionally. While coordinating SERVE, she is also involved with Deer

Park ISD, The Bridge, Wheelhouse, Soroptimist International, WAVE, Career and Technology Education, the Industrial Honors Banquet and the Alamo Challenge. Additionally, she serves on several Deer Park Chamber committees, including the annual banquet and the Chamber's major fundraiser, Men Who Cook.

David McKinney, Shell Deer Park manager of external affairs, nominated Guthrie for the award. "I appreciate Dave for taking the time to submit my name," she says. "Just having my supervisor go through the exercise of listing my virtues is a compliment in itself. I was totally surprised that I won, and I'm honored to be counted among the seven outstanding nominees." Along with the top designation,

Guthrie won a dozen roses, gift certificates, restaurant meals and a limousine ride.



Maya II project culminates in commemorative ceremony

The Shell Deer Park refinery held a formal ceremony on April 26 to commemorate the conclusion of the Maya II project. The major expansion project, which employed as many as 1,500 contract construction workers at its peak, turned in impressive safety, environmental and cost performances.

Maya II project refinery employees and contractors accumulated 3.5 million field work hours, yet logged no lost-time injuries or reportable environmental incidents and only four OSHA recordable doctor cases. In addition, the Maya II project ended on deadline and \$45 million under budget. Dignitaries at the ceremony unveiled a stunning bronze plaque heralding the success of the Maya II project and its world-class performance.

Following a bus tour of the refinery, approximately 50 attendees gathered in the Deer Park South Conference Center for a luncheon and the commemoration program. Offering congratulatory remarks were Stacy Methvin, president and CEO of Shell Deer Park Refining Company; Steve Miller, chairman, president and CEO of Shell Oil Company; Bernardo de la Garza, president of PMI Holdings North America Inc. and Raul Muñoz Leos, director general of Pemex.

Miller cited the strength of the Shell-Pemex partnership and conveyed his pride in its success at Shell Deer Park refinery. Muñoz Leos also noted the accomplishments of the partnership, adding, "The challenge for us now is to look for more opportunities for success."

Miller acknowledged the outstanding contributions of Dan Burt, vice president of Major Projects, the Maya II leadership team and the Vice President Production, Aamir Farid, who was responsible for start-up. Members recognized included Dave Hopkins, Dan Jaeger, Adam Lecompte, Chuck Lowder, Tom Meyer and Chris Sewald.

Deer Park Mayor Wayne Riddle shared in the celebration as well. In a gesture of goodwill, coupled with his wishes for a profitable future for the partnership, Mayor Riddle presented keys to the City of Deer Park to Miller and Muñoz Leos.

Key contractors honored during the program included S&B Engineers & Constructors, Kellogg Brown & Root, Foster Wheeler Corporation and Black & Veatch Pritchard. Each key contractor received a striking plaque featuring laminated aerial photos of the Maya II project.



Plant tour rounds out Chemical Engineers National Meeting

Young engineers were treated to a tour of Shell Deer Park chemical and refining operations when they attended the South Texas Section of the American Institute of Chemical Engineers Spring National Meeting in Houston.

About 20 budding engineers, ages 16 years and older, participated in the April 23 tour, which brought additional focus to their formal studies. Shell Deer Park regularly hosts visits for educators, students, regulatory and compliance personnel, and other special groups.

Coordinating and hosting the two-hour visit were Dan Yoder, vice president-Investment Planning, and Lori Lowery, manager-Process Engineering Projects. "It's good business to support organizations that are developing the technical skills of students," says Yoder, "because they may be able to assist our business in the future. Our tour gave these young engineers a first-hand look at a real-world manufacturing environment. It showed them how learned knowledge can be applied on the job."

Before the bus tour, Lowery greeted the guests and presented background information about Shell Deer Park. She explained general refining processes like crude distillation and gasoline production. "We typically tailor our presentations to a group's special interests," says Yoder. "If chemical engineers are visiting, we'll present a technical discussion of processes that are familiar to them. Our goal is to make our presentations relevant, educational and entertaining for visitors."



"It's good business to support organizations that are developing the technical skills of students," says Yoder, "because they may be able to assist our business in the future. Our tour gave these young engineers a first-hand look at a real-world manufacturing environment. It showed them how learned knowledge can be applied on the job."

Scholars gain valuable business insight

"I tried to offer creative ways to approach the work force and achieve success. In the highly competitive global environment in which we live, students must be committed to their goals and prepare well in advance," commented Dallas McDonald.

Dallas McDonald, Shell Chemical Global Communications Development Manager based in London, spoke to 200 Deer Park High School honors students on March 30 about approaching life after graduation.

A motivational speaker, McDonald was invited to share research, networking and goal-setting techniques with the students as part of the Shell Deer Park community outreach program. "I tried to offer creative ways to approach the work force and achieve success," she says. "In the highly competitive global environment in which we live, students must be committed to their goals and prepare well in advance."

A New Zealander who works for the London global team, McDonald spearheads the Shell Chemical speakers program; assists the communication efforts of Shell Report, HSE and Sustainable Development initiatives; and contributes to community relations endeavors.

After the top students gained valuable insight for the future, they were honored at the Industrial Honors Banquet held April 5 at the Hobby Airport Hilton. Sponsored by Shell Deer Park and other channel industries, the annual event recognizes students who achieved academic excellence during the school year.





**Items needed
for your
personal
disaster relief
supplies kit
enclosed**

Glo
Fig

Please review the checklist enclosed

There are six basics you should stock in your home: Water, food, first aid supplies, clothing and bedding, tools and emergency supplies and special items. These should be stored in an easy-to-carry container.

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Water

- Store one gallon of water per person per day.
- Keep at least a three-day supply of water for each person in your household.

Food

Store at least a three-day supply of non-perishable food. These are foods that require no refrigeration, preparation, or cooking. Select items that are compact and lightweight.

- Ready-to-eat canned meats, fruits and vegetables
- Canned juices, milk, soup
- Staples — sugar, salt, pepper
- High energy foods — peanut butter, jelly, crackers, granola bars, trail mix
- Vitamins
- Food for infants, elderly or special diets
- Comfort/stress foods — cookies, hard candy, instant coffee, tea bags

First Aid Kit

Assemble a first aid kit for your home and one for the car.

Tools and supplies

- Mess kits, paper cups and plates, plastic utensils
- Emergency preparedness manual
- Battery operated radio and extra batteries
- Flashlight and extra batteries
- Cash or traveler's checks, change
- Nonelectric can opener, utility knife
- Fire extinguisher (ABC type)
- Tube tent
- Pliers
- Tape
- Compass
- Matches in a waterproof container
- Aluminum foil
- Plastic storage containers
- Signal flare
- Paper, pencil
- Needles, thread
- Medicine dropper
- Shut-off wrench, to turn off household gas and water
- Whistle
- Plastic sheeting
- Map of the area (to locate shelters)

Sanitation

- Toilet paper, towelettes
- Soap, liquid detergent
- Feminine supplies
- Personal hygiene items
- Plastic garbage bags, ties (for personal sanitation uses)
- Plastic bucket with tight lid
- Disinfectant
- Household chlorine bleach

Clothing and Bedding

- Sturdy shoes or work boots
- Rain gear
- Blankets or sleeping bags
- Hats and gloves
- Thermal underwear
- Sunglasses

Special Items

Remember family members with special needs such as infants and adults taking medicine.

Important family documents keep in a waterproof portable container:

- Wills
- Insurance policies
- Deeds
- Stocks
- Passports
- Social security cards, etc.

Suggestions and reminders

- Store your kit in a convenient place known to all family members. Keep a smaller version of the Disaster Supplies Kit in the trunk of your car.
- Keep items in air tight plastic bags.
- Change your stored water supply every six months so it stays fresh.
- Rotate your stored food every six months.
- Rethink your kit and family needs at least once a year. Replace batteries, update clothes, etc.
- Ask your physician or pharmacist about storing prescription medications.

People survey results

Deer Park Chemical Plant employees were among 4,270 respondents offering their opinions in the Shell Global People Survey last year. Overall there were no big differences between what Deer Park Chemical employees think compared to other employees in Shell chemical companies.

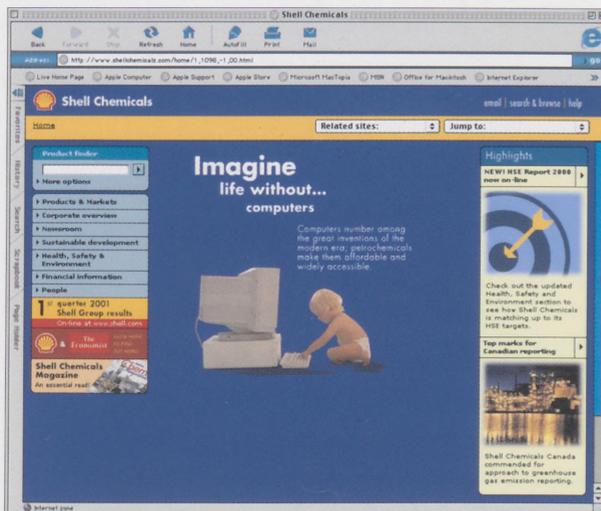
Employees gave high marks to some areas within Personal Leadership, Learning Orientation, Business Orientation, and Respect for People and their Diversity, specifically:

- 73 percent of Deer Park Chemical plant employees felt they have sufficient involvement in decisions that affect their work
- 78 percent have a clear idea of work expectations
- 72 percent say they are encouraged to come up with innovative solutions to work-related issues
- 72 percent feel their team leader values their contributions.

There are two main areas to be addressed globally across Shell chemical companies. These areas each received less than a 15 percent favorable response:

- The change process where I work is generating enthusiastic commitment
- Significant actions have been taken since the 1999 survey.

Surveys are important to the organization because they help us to assess the work environment and to identify and prioritize key areas of improvement. The challenge we face with surveys is helping employees to connect past survey results with current improvement activities. Taking this into consideration, we have made a commitment to share the People Survey results and key issues to be addressed in the upcoming months with all employees. Full survey results can be viewed on the Shell Chemicals Web site at www.shellchemicals.com.



Be a sweetheart

Chemical and refinery give back to the community



In February, both the chemical and refinery employees gathered and donated 1,700 small toiletry items to be given to the community. The items were sorted and donated to The Wheelhouse, Boys and Girls Harbor and The Bridge. In addition to the items collected, Shell donated 25 cents for every item. A donation of \$525 was then given to Interfaith Helping Hands. The Financial Area for Business Services was honored for collecting 700 of the items.



Connecting for the Future

DPCP Diversity Council shares its sphere of knowledge

Deer Park Chemical Plant Diversity Council members offered their insight at the Texas Labor Management Conference in San Antonio May 29-31. Conveying aspects of the plant's journey in diversity were Council representatives Kenneth Carter, Gary Harrison-Ducros, Roger Dauer and Michael Redding. In a panel discussion, they also recounted the benefits that diversity brings to the work environment, such as employee retention, improved recruiting, less conflict, increased job satisfaction, fewer grievances, better working relationships and a leveled playing field.

Operator Kenneth Carter stated, "Now, both the management and union teams are jointly supporting the same endeavors, and we're all buying into a shared vision for success. This creates a more inclusive environment. Craftsmen and operators are asked to join the new teams now being created. These actions demonstrate the tremendous value of everyone's ideas."

Diversity Town Hall brings coworkers up to date

DPCP associates were invited to attend a special diversity session hosted by the Council on May 15. About 40 coworkers took the chance to find out where diversity is headed by exchanging information, reviewing the 2001 goals, and learning about ongoing activities and future plans. Attendees also saw a video titled "Diversity, Innovation and Wealth: Putting Our Differences to Work in the 21st Century."

Councils trade tips across Shell Chemicals

Kenneth Carter, operator, and Michael Redding, learning and development representative, shared the Council's experiences at the Scotsford Chemical Plant in Edmonton, Canada, in early May. Scotsford's newly formed Diversity Council gained valuable tips on establishing goals and future approaches for enabling an inclusive work environment.

"The information exchange was beneficial," says Redding. "We hadn't realized the extent of our accomplishments until we compiled the information for our presentation. We were pleased to provide some perspective on the work that is ahead for Scotsford - and the rewards. Their diversity efforts will lead to innovation, better productivity and performance."

Gray joins Advisory Board

Administrative Associate Gina Gray has been selected to serve on the Shell Chemical Diversity Advisory Board. In order to achieve and impact the company's diversity initiatives, the board offers constructive recommendations to senior leaders. She is among 16 members representing Chemical locations throughout the United States.

Coming down the pike

- DPCP Council members will travel to other Shell Chemical locations to trade ideas and compile best practices. Trips are planned to the Geismar, Norco and Mobile plants.

- On June 18, Shell Deer Park hosts a panel discussion called "Demystifying the Talent Pipeline." Senior managers will explain how candidates are hired and selected for promotions. All employee networks are encouraged to share their views.

- Shell Deer Park will be the site of a Diversity Learning Forum on June 19. Diversity Councils from seven locations will review their successes and explore ideas to apply at their plants. The forum is designed to help Councils develop workable strategies that drive greater achievements.

Celebrations recount contributions of Asian Pacific Americans

The Shell Asian Pacific American Employee Network Group (SAPAENG) participated in a series of special events in honor of Asian Pacific American Heritage Month. A host of distinguished professors and business executives spoke at various meetings and technical symposiums throughout May. While keynotes and noteworthy presentations reflected the audience's interest in professional and personal advancements, celebrants also enjoyed a musical concert by The Ying Quartet, Tai-Chi demonstrations, yoga classes and scrumptious Asian cuisine.

At joint festivities of SAPAENG, the Alliance and JP Morgan Chase Bank on May 11, speakers included Paul Cuneo, chief information officer for Equilon Enterprises LLC; Harriet Wasserstrum, vice chairman of JP Morgan Chase, Texas Region; and keynote speaker, Harry Gee Jr., attorney at law, Harry Gee and Associates.

Cosponsored by Shell, a diversity summit was staged on May 25 at the Adam's Mark Hotel to examine the Chinese-American business climate. Shell Engineer Ming Sung helped coordinate the conference, which highlighted best practices and inclusive behaviors used in progressive corporate diversity programs. Speakers included Jerome Adams, general manager-Strategic Resource Integration and Services, Shell Oil Co.; Scott J. McLean, president of JP Morgan Chase and Company, Texas Region; and Michael Jhin, chief executive officer of St. Luke's Episcopal Health Systems.

As an added attraction, an Austin theatre group performed several corporate scenarios involving diversity. A career fair, held in conjunction with the summit, featured workshops highlighting leading-edge technologies in mechanical engineering, petroleum, biomedical, information and the environment.

Asian Pacific American Heritage Month is formally observed nationwide. In 1979, President Jimmy Carter signed a joint resolution establishing a week in which to recognize the invaluable contributions of Asian Pacific Americans. Then in 1990, President George Bush extended Asian Pacific American Heritage Week into a month. Approved on October 23, 1992, Public Law 102-450 designates the month of May to honor Asian Pacific Americans.



*Retirees

Refinery Entrances*For March*

C Bryant
Electrician 1st Rate
East Mtce

C R Hughes
Operator 1st Rate
Utilities-Product

Marie Mann
Lab Tech
Logistics-QA Lab

Richard Vernie
Electrician 1st Rate
Central Mtce

Refinery Exits*For March*

Ben Grenwelge
Machinist 1st Rate
Central Mtce
*Retired 3-01-01

L Keepers
Pipefitter 1st Rate
CMAT/TAS

Doug Kiefer
Painter 1st Rate
CMAT/TAS

Joey Palermo
Whse supervisor
Buss-Purchasing
*Retired 3-01-01

R Scotka
Machinist-1st Rate
Phenol

Johnny Tristan
Machinist-1st Rate
Olefins III/OPII

Refinery Entrances*For April*

Anthony Bell
Supv-Shift
Equilon West Maintenance

Bruce Bird
Rep I-HS&E
Tapis-Environmental Compliance

Randy Drewett
Operator-1st Rate
Log-Dispatching Docks

Walter Harbuck
Supv I-Maint
Tapis Project Engineering

Robert Juarez
Operator-1st rate
Log-Dispatching

Stewart Lawson
Inspector 1
Tapis-Electrical/Mech-East

Refinery Exits*For April*

C G Fitt
Pipefitter-1st Rate
Eng/Mnt-East Maintenance
*Retired 4-01-01

R T Sikora
Tinner-1st Rate
Eng/Mnt-Central Maintenance
*Retired 4-01-01

Don Vanya
Pipefitter-1st Rate
Eng/Mnt-Turnaround Planning
*Retired 4-01-01

Phillip Ling
Business Dev Rep
Business Management-New Bus Dev

Glenn McKinney
Inspector 1
Tapis-Electrical/Mechanical-West

DC McMillan Jr
Planner 1-Maint
Equilon-Turnaround Planning

Daryl Rives
Operator 1st Rate
Lubricant-Lube Manufacturing

John Swank
Staff Engineer-Process
Tapis-Process Engineering

Chemical Entrances*For March*

Mia Mowell
Tech-Engrg Support-
Mechanical Equip-Olefins

Kelly Thompson
PE/CS/QA-Technical Support

Chemical Exits*For March*

John Hollis Jr.
Resins-S.E.T. Operator 1
*Retired 3-31-2001

RH Fortune
Solvents-MTCE-Pipefitter #1
*Retired 3-31-2001

Eligible employees from Shell Deer Park Chemical Plant, Shell Deer Park Refining Company and Deer Park Refining Services Company are invited to mark their calendars for the 62nd annual 10 and Over Anniversary Party which will be held on September 8, 2001, at the Pasadena Convention Center.

Over



*Strategies for Today's
Environmental Partnership*

Editor's Note: Shell Deer Park supports these initiatives: Responsible Care, through the Chemical Manufacturer's Association, is a continuing effort to improve the industry's responsible management of chemicals; STEP, through the American Petroleum Institute, addresses public concerns by improving our industry's environmental health and safety performance.



Responsible Care
A Public Commitment



Count on Shell

Shell Deer Park
P.O. Box 100
Deer Park, TX 77536

Refinery earns CEO's Safety Leadership Award

Shell Deer Park Refining Company was named winner of the First Annual Alliance CEO's Safety Leadership Award at the alliance board of directors meeting in April. This distinction signals that the refinery is not only the best among alliance facilities, but its safety performance is one of the best in the industry.

The OSHA recordable rate last year for Shell Deer Park refinery employees and contractors was less than 0.5, which places SDP Refinery among the top-three refineries in the nation in terms of OSHA standards.

That rate didn't occur by chance. Safety remains a top priority, reflecting employee involvement and accountability, management and union leadership, effective communication, rock-solid training and ongoing awareness.

"One key to our success is increased employee involvement," says Terry Sanders, PACE 4-1, Health and Safety representative. "More than 300 employees participate on our departmental health and safety teams and other joint committees, which foster safe practices and effective communication. Our program also receives substantial input from the Health and Safety Steering Group."

To land a coveted spot among industry's safest, one's program must incorporate high standards and recognized benchmarks of quality, such as the Health and Safety Matrix instituted to track performance and ensure goals are being met. Winning programs undergo continuous improvements as the facilities excel in safety performance.

The process to honor the safest alliance facility began with each business unit selecting its preliminary candidates. Then, committees of the business units submitted two names to the alliance selection committee, which chose five finalists.

To establish the award's importance and prestige, Equiva Services, the program administrator, called in outside consultants to visit the finalists and verify their safety programs. The consultants presented their results to Equiva, which made recommendations to the CEOs, and they who named the SDP Refinery as first place winner. Equilon Lubricants, sales, took the second place honor.

SAFETY LEADERSHIP AWARD

BULK RATE
U.S. POSTAGE
PAID
INT'MAILING
SYSTEMS, INC.

815 LIVE OAK ST.
HOUSTON TX 77003