



PAGE 3
Steam
Production
at Cogen3



PAGE 4
Celebrating a
Decade of Trust



PAGE 7
Cycling Across
Texas in the
Space Race



PAGE 7
Volunteering
for Nature

Department of Energy compliments Shell Deer Park on its security measures

With its concentration of refineries, chemical plants, manufacturing and power-generating facilities, the greater Houston area is considered vulnerable to a terrorism attack. While the \$8.7 million grant from the Homeland Security Department will help to protect Houston and its nearby towns, the U.S. Department of Energy (DOE) is mounting an effort to reduce the Gulf Coast's vulnerability to terrorism.

Shell Deer Park, in association with Shell corporate security, volunteered to an evaluation by the DOE's Gulf Coast Vulnerability Survey Team. Comprised of DOE representatives, FBI agents and former U.S. Navy SEAL (Sea, Air, Land) members, the team is assessing the impact that a major failure of Deer Park's refining capacity would have on the nation and on the supply of petroleum products available to the U.S. military. The

survey also evaluates the present level of security readiness found at key energy facilities.

The team assessed Shell Deer Park's security procedures, critical assets and engineering, information technology systems, physical areas and contingency plans. The voluntary assessment also included interviews with key personnel.

SDP's Senior Security Inspector David Smith hosted a physical tour of the facility for the ex-Navy SEALs, who reviewed security measures, such as fencing, lighting, patrol activities, ID card access and video surveillance. "We also discussed our liaisons with federal, state and local law enforcement agencies, neighboring plants and other industry experts," says Smith. "These relationships are important in staying abreast of activities

Continued on P6 (SECURITY)



John C. Nguyen and his wife, Kirsten Hoang, at center, take a break from helping to build a school in South Vietnam. With them are local teachers—wearing yellow Shell t-shirts—and one of the students.

Shell employee helps to further education in South Vietnam

John C. Nguyen, process safety management engineer, a three-year employee of Shell Deer Park Refinery, headed up the vision of building a school in South Vietnam. Nguyen and his wife raised the \$10,000 that was needed to build a school in Mocay District, which is in the province of Ben Tre, a very impoverished area in the lower Mekong Delta. With the help of the YMCA International Services, and other willing participants, Nguyen was able to provide the children of this area with a new school and new hope.

In a place where \$200 is the annual income for a family, a new school is something very rare. Local workers labored to build a new building

Continued on P2 (EDUCATION)

\$35-million unit will help refinery prevent potential environmental incidents

Shell Deer Park refinery is building a \$35-million compressor plant unit that will recover low-pressure vents from distilling processes and the north and west flares. The unit will compress the vents, remove the sulfur, and then send the gas to fuel.

The new unit is being constructed because the existing compressor plant unit is nearly 63 years old. Another reason is that the federal government is mandating the elimination of routine venting of the flare system. "This unit will prevent potential environmental incidents that might occur due to routine vents to the flares," declares Bill Davis, project manager.

The unit comprises two parallel compressor trains, each consisting of a knockout vessel, three-stage compressor with interstage coolers, and knockout vessels. The redundant compressor trains will enable preventive maintenance and inspections to take place on one compressor while the other

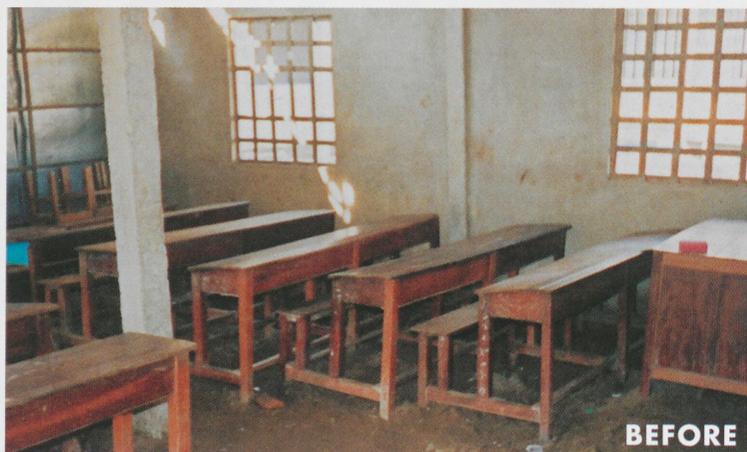
Continued on P2 (PREVENTION)

EDUCATION... *Continued from P1*

while replacing the old fragmented tiles and thatched roof with corrugated steel covering. Also, a new water closet or bathroom was installed, replacing an unsanitary outdoor latrine. New desks were installed, ceiling fans, as well as a new tile floor replacing the dirt floor, which becomes muddy during the rainy season. The transformation was much needed and long awaited. With this new facility, year-round schooling can be provided especially during the monsoon season.

Nguyen is a native Vietnamese who came to America in 1975. Upon arrival to the United States, Nguyen realized the importance of education and made a vow to educate himself as much as possible. He has since received his Ph.D. from Our Lady of the Lake in San Antonio, Texas. Nguyen believes that "education is an important part of the culture in Vietnam. By building this school, we give the children new hope and the means to get an education."

The school, which is named, "Truong Tieu Hoc An Thanh 2," was dedicated to the father of Nguyen's wife, who fought and died in the Vietnam War yet his body was never recovered. By dedicating this school to him, there is now closure. Nguyen and his wife hope to, "leave a legacy which will impact over 150 students per year for the next 30 years."



A new compressor plant unit is being constructed to recover low-pressure vents from distilling processes and the north and west flares.



PREVENTION... *Continued from P1*

continues vent recovery. "This lets the unit approach 100 percent on-stream operation," Davis states.

Approximately 70 personnel are involved in the construction of the compressor unit, which will start up in October 2003. Foundation work is under way, and the structural steel and piping are being fabricated.

Coordinating the project's many interfaces is a major challenge. Underscoring the effort even more is that motor control centers for the compressor plant and CGHT (the low-sulfur gasoline Hydrotreater also under construction) will be combined into a single control center, which will save \$1 million. In addition, the instrumentation requirements of the

compressor and low-sulfur gasoline plants are being integrated into the same remote instrument building to trim \$250,000 in expenditures.

"It's challenging because we're coordinating all of the personnel who work with these units and tracking all of the activities that will take place at the same time," Davis says. "We regularly meet with the contractors' management to ensure everyone stays apprised of work activities and to develop contingency plans. This planning - along with daily support from the construction workers, operations, safety, security and many other personnel - has the project on track for the budget and schedule."

Cogen3 delivers viable, economical steam production

The Cogen3 Infrastructure Project, a collaboration between Shell and Deer Park Energy Center (DPEC), built and commissioned the piping infrastructure for a new steam production facility. Cogeneration is an efficient process for producing a combination of electricity and steam. DPEC will own and operate the new cogeneration facilities and will market the electricity. Shell Deer Park will purchase most of the steam.

Cogen3 also presents an economical way to use the waste heat from OP-II's furnaces and boost steam production to satisfy energy needs throughout the complex. Steam production will be provided at a discount when compared to the cost of the same steam from Shell Deer Park's aging steam-generating boilers. The utility-south boilers and the central power station boilers will be taken out of service, and the complex will receive environmental credits from the Texas Commission on Environmental Quality (TCEQ) for reducing nitrogen oxide emissions.

John Faust, Shell Global Solutions (US) Inc. project engineer for the Cogen3 Infrastructure Project, says, "Cogen3 accomplishes two things: it provides a home for OP-II's hot water and allows the plant to obtain less expensive steam for use as mechanical power to run turbines and heat materials at the process units."

The piping infrastructure has been transporting water and 1,250-psig steam since December 2002 when the first DPEC unit came online. The next of several phases of the project will be the start-up of the second DPEC unit. After this, the next significant phase goes on-line when OP-II starts up later this year and DPEC begins processing the furnace-heated water from OP-II. The third and fourth units are scheduled to start up early 2004. Eventually, the four units will generate more than 2.5 million pounds per hour of steam.

Notes Rhoman Hardy, Shell Deer Park utilities manager, "There has been good cooperation between Shell Global Solutions (US) Inc, Calpine/DPEC, Shell Deer Park Chemical MPO and utilities. A lot was accomplished in a short period of time with no major issues."



These dramatic photos show a large quantity of steam derived from cleaning the piping infrastructure of a new steam production facility. This steam blow cleaning occurred without any safety incidents or environmental issues.

May 14 learning event combined presentations and employee engagement

The Deer Park Chemical Plant (DPCP) Diversity Council and its co-sponsors, the PACE Local 4-1 Officers & Worker's Committee and Chemical Leadership Council (CLC), hosted a half-day diversity learning event on May 14. The bi-annual forum featured noted diversity consultant and frequent guest lecturer Marilyn Loden. She coined the term, "glass ceiling" and wrote a book titled *Implementing Diversity*.

This year's learning event combined presentations and employee engagement as Loden helped the group assess its progress, strengths and challenges. The workshop was expanded to accommodate union stewards, first-line supervisors and several diversity role models. Terry McMillan, chairman of the PACE Worker's Committee at DPCP, says, "It is valuable for as many personnel as possible to be involved in the learning event. By attending, our co-workers can better understand how diversity is being addressed and provide their own perspective to other associates who ask about particular activities."

Ninety invitees took part in discussions highlighting the business case for diversity and inclusiveness (D&I) and the value of taking ownership of the D&I change management process. Those attending discussed the Diversity Council's 2003 goals and how fostering a workplace where differences and strengths benefits the bottom line. In fact, D&I initiatives are a part of SDPCP's Key Business Activities (KBA) for 2003 under "Develop the Workforce."

Five new members recently joined the DPCP Diversity Council to help create a more inclusive work environment. Welcome to Mark Clark, olefins maintenance; Darlene DeLeon Hughey, olefins operations; J.P. Henderson, phenol maintenance; Richard Sherman, technical-engineering support; and Pee Wee Tinner, solvents operations.

High on the Diversity Council's list of activities will be developing ways to recognize employees for D&I progress, increasing the number of candidates for development opportunities/special assignments, gathering opinions about whether SDPCP is a desirable place to work and making recommendations to create an optimum workplace.

The following members completed their terms on the Diversity Council: John Broussard, Kenneth Carter, Roger Dauer, John Tristan and Bethann Pritchard. Thanks, colleagues, for using your talents to advance SDPCP's goal of understanding, respecting and valuing co-worker differences.

Celebrating a decade of trust



The declining outlook for profitable refining of West Texas crude oil in the late 1980s led Shell Deer Park management to consider converting the refinery to one that could process heavy sour crude oil. But a secure supply of feedstock was needed and a partner to help fund major upgrades. Modifications would entail the construction of the coker unit, gas oil hydrotreater, distilling debottlenecking and two sulfur plants, later referred to as the Maya I upgrade project.

At the same time that Shell Deer Park refinery was seeking the right partner, Petroleos Mexicanos (Pemex) was producing increasing volumes of heavy sour crude oil and needed a strong customer. Together the two companies drew upon their complementary interests and strong, clear incentives to form a 50/50 joint venture on March 31, 1993.

Ten years later, the partnership can be considered an example worth emulating, as shown by a string of accomplishments, including more than \$1 billion of refinery upgrades during the Maya I and Maya II phases. (See opposite page sidebar article "Milestones.") Today, the Shell Deer Park refinery is world-class in size and capacity. It is an important supplier to its partners, helping to meet the demand for high quality Shell products in the U.S. and producing a special grade of gasoline for Pemex designed to reduce air pollutants and improve air quality in Mexico City.

"Pemex considers this partnership as one of its most significant," notes Rocio Cardenas, director general of PMI Norteamerica. "Often Pemex personnel say, 'We have six refineries in Mexico and one in the United States.' That's because we think of the Shell Deer Park refinery as part of our system, and we've enjoyed a good experience with our partner."

Reasons for success

The Shell-Pemex partnership has thrived while more than half of the alliances, partnerships and joint ventures fail to live up to the expectations established for them. According to Cardenas and Tim Hake, president and CEO of Shell Deer Park Refining Company, the reasons most partnerships fail are:

- They are not led by a vision.
- There are delays in establishing the leadership teams.

- The cultural differences aren't overcome.
- There is too much focus on cost cutting.
- Little communication exists with the workforce.

What has vaulted the Shell-Pemex partnership to success when others as well-intentioned don't survive? Hake says, "From the beginning, the partners held on to the vision and mutual benefits to each party. This provided a strong guiding light and helped those involved in detailed negotiations to see the big picture."

Certainly the partners were guided by a compelling vision, but they also had expert leadership teams in place. Additionally, the partners respected each other's cultural differences and related to one another with sensitivity. Cardenas acknowledges, "Shell has always made an effort to try to understand how we think, how we work and how we feel about certain situations. We at Pemex have been doing exactly the same. Shell is highly regarded as one of the most important, mature, experienced companies in the world. We're both willing to learn from each other." Hake adds, "The partnership has a high level of trust, built around a robust, past relationship between Shell and Pemex in the trading arena."

With this foundation laid, the partners could focus on converting to a sour crude facility and adding significant capital assets to the site. Over the course of realizing significant milestones, Shell Deer Park personnel were kept abreast of developments. "Although one can never communicate enough, I believe that this has remained a priority throughout the partnership. It was great to be part of recent 10-year anniversary celebrations to express appreciation to our employees," Hake says.

Time to celebrate

To mark the 10th anniversary, Hake, Cardenas and the Refinery Leadership Team hosted a luncheon on April 15 for refinery and PMI employees. Guests enjoyed a fajita lunch, Mariachi music and a chance to win piñatas shaped like the pecten.

Addressing the audience, Hake said, "We have much to be thankful for: a nice day, great food, the downturn of the Iraq war, functioning processing units and a profitable partnership celebrating 10 years together. Thanks for making the joint venture a success." Speaking in English and Spanish, Cardenas also commented on the flourishing Shell-Pemex partnership and praised refinery employees for their support.



Top: Derrick Wooden and Tim Hake enjoy the moment at the Shell-Pemex celebration.

Left: "Pemex considers this partnership as one of its most significant," notes Rocio Cardenas, director general of PMI Norteamerica.

Gasoline team blazes a trail to blending efficiency

The Shell Deer Park refinery gasoline blending team is becoming known as a pacesetter in efficiency. The seven-member team plans, schedules and oversees the technical aspects of making gasoline economically and within strict specifications. Last year, the group marked its best year ever with only five incidents in 2002.

Incidents, like a disruption in gasoline production or some off-spec product, cost money and negatively impact customers. Each one can cost the refinery an average of \$20,000. The gasoline blending team made a conscientious effort to reduce them. "We've worked hard at it," says Ted Wandstrat, operations support engineer for logistics and gasoline blending team leader. "For the past seven years, we've seen the fruit of our efforts as the number of incidents have dropped almost 50 percent."

The team also advanced its blend size performance metric, and now makes more barrels of gasoline per blend. Since every batch has to be documented, sampled and certified, making larger batches is more cost-effective. Since the same activities must be conducted for each blend, it is better to increase volumes as much as possible. "We're making batches that are 300,000 barrels per blend," notes Wandstrat. "Along with that, we've increased our foreign gasoline service to three tanks, so we're supplying larger ship cargoes to our partner Pemex."

Wandstrat says the team realized several other noteworthy achievements in 2002:

- A computer utilization rate of 98.1 percent
- Octane giveaway restricted to less than 0.02 octane per barrel
- A reduction in start-up time, from 63 minutes in 2001 to 54 minutes in 2002. Start-up is the time required to bring the lab analyzers online for in-line blending.
- An improvement in pentane usage, representing \$2 million in savings. In 2002 the team utilized all except 230,000 barrels of the pentanes produced at Shell Deer Park in gasoline blends. Pentanes – 14-pound vapor pressure gasoline streams – must be blended in the gasoline or they must be sold, usually at a discount, for olefins plant feed. The unblended pentanes in 2002 resulted from an operating incident.

Besides operational achievements, the gasoline blending team is forging ahead with its goal to recognize employees. To that end, the team planted two more apple trees in front of the fuels building and dedicated memorial plaques to honor two deceased team members. The gasoline team adopted the apple as its symbol several years ago. The apple trees bloom and bear fruit around the same time the refinery enters its profitable "gasoline season."

"For the gasoline team, each apple represents the value of what we do and reminds us how the fruit of our consistent efforts will bring more value to shareholders and dollars to the bottom line. Each year we watch the trees grow bigger and bear more

fruit. That's similar to the continuous improvement efforts of the gasoline team," explains Robert Junge, gasoline business coordinator.

Wandstrat adds, "The Statute of Liberty symbolized to early immigrants that they were transitioning to a prosperous land. The apple trees represent our team's transition into a more profitable era of gasoline blending."

Milestones of the successful Shell-Pemex partnership

- 1993: Shell Oil Company and PMI Norteamerica, S.A. de C.V., an affiliate of Petroleos Mexicanos (Pemex) formed a 50/50 joint venture on March 31.
- 1994: Major construction under way on the coker and other Maya I facilities.
- 1995: The partners completed Maya I and began processing Maya crude.
- 1996: The refinery raised coker production rates to 63,000 barrels a day.
- 1997: The partnership posted positive income for the first time.
- 1998: The refinery strengthened functional performance.
- 1999: The partners signed an agreement to initiate Maya II project on May 5 (Cinco de Mayo) to fully utilize the conversion capacity of the refinery.
- 2000: The refinery achieved an industry-leading OSHA recordable rate of 0.05, a best-ever environmental performance and record-setting income.
- 2001: Maya II started up, and it was another record year for income. Construction of a two-drum expansion to the coker, additional debottlenecking of the distillation column, a sulfur plant, vacuum flasher and modification to the distillate hydrotreater were completed on time and substantially under budget.
- 2002: The refinery attained best-ever reliability and environmental performances.



Shell Deer Park refinery and Pemex colleagues celebrate the Shell-Pemex 10th Anniversary.

What will it take to reach ozone attainment in the Houston-Galveston area?

Shell Deer Park is doing its part to reduce emissions

According to the Texas Commission on Environmental Quality (TCEQ), ground-level ozone concentrations in ambient air in the eight-county Houston-Galveston area historically have not always achieved compliance with federal air standards. As a result, these eight counties have been designated by the Environmental Protection Agency (EPA) as a "non-attainment" area for the one-hour National Ambient Air Quality Standard (NAAQS) for ozone.

The EPA's current standard limits ozone concentrations in any one-hour period to 125 parts per billion. If any ozone monitor in the Houston-Galveston area indicates greater ozone concentrations than this standard in any hour, a defined "ozone exceedance day" occurs.

The TCEQ establishes regulations to achieve emission reductions. The regulations will affect about 150 facilities in the Houston-Galveston metropolitan area. Sources of nitrogen oxide (NOx) and highly reactive volatile organic compound (HRVOC) emissions at Shell Deer Park are subject to TCEQ regulations.

"That's why we have initiated projects to monitor and control these emissions to meet the timelines stated in the rule," explains Steve Hansen, Shell Deer Park's manager of environmental affairs. "Shell Deer Park has several large NOx emission reduction projects under way at both the refinery and chemical plant, such as the addition of low-NOx burners in specific combustion sources like furnaces and the installation of selective catalytic reduction devices on specific combustion sources. To meet the HRVOC regulations, projects are under way to monitor and determine emissions from cooling towers and flares."

A trend toward less pollution?

"Over the past 20 years, the Houston-Galveston area consistently had difficulties meeting the one-hour ozone standard," notes Hansen. "However, the trend has shown positive results for the annual number of days with an ozone exceedance – in spite of our increasing population and level of industrial operations."

For example, the 1980s averaged about 65 ozone exceedance days per year. In the 1990s, there were about 45 ozone exceedance days. During 2001 and 2002, the area had 32 and 26 ozone exceedance days respectively, accounting for two of the best years since 1980.

Much of this trend can be attributed to reductions in NOx and VOC (volatile organic carbon) emissions occurring in industry and power generation in response to state and federal regulations. However, the fact that the Houston-Galveston area still has ozone exceedance days shows a need for state implementation plans to address ozone exceedances by 2007.

"The TCEQ finalized new and revised regulations in December 2002 to reduce NOx from industrial sources by 80 percent overall, as well as to monitor and cap emissions of HRVOCs at industrial sites," says Hansen. "HRVOCs were defined as ethylene, propylene, butadiene and butenes. Recent science indicates that emissions of these HRVOCs significantly contribute to ozone formation."

Hansen notes that the decrease in exceedance days in the Houston-Galveston area during 2001 and 2002 was partially due to weather-related conditions during summer, the peak ozone season. Weather-related factors included rain, lower-than-normal temperatures, cloudy conditions and non-stagnant wind. Most of the NOx reductions required by the TCEQ regulations will be seen in the 2004-2007 timeframe. The number of ozone exceedance days should begin to fall dramatically as reduction projects are implemented.

SECURITY... *Continued from P1*

beyond our facility, finding out about security best practices in the industry, and obtaining resources from the FBI's Joint Terrorism Task Force."

Professional networking is vital in bolstering security at Shell Deer Park. As co-chair of the security committee of the East Harris County Manufacturers Association (EHCMA), Smith gains a unique perspective about industry activities that protect energy production, transmission, distribution and critical facilities. "My work with EHCMA – one of the largest industrial alliances in the world – allows me to reap the experience of security professionals who are dedicated to preventing tragedies. We're all sharing what we know and teaming up to mitigate threats to our facilities."

The Navy SEALs applauded Shell Deer Park's security efforts and professional liaisons with law enforcement and industry representatives. "I was flattered that these respected sources complimented us," says Smith, "especially since they have a lot of experience in physical security, military training and covert missions. It felt good to know that they think we provide outstanding security as a private facility."

Shell corporate security's John Chamberlain, security manager-manufacturing, remarks: "Not only were the DOE representatives very impressed with security and safety at Shell Deer Park, but they also commented on the caliber of highly knowledgeable staff. They will use what they saw and learned as best practices in a number of areas and as a benchmark for other surveys conducted at manufacturing facilities."

SDP cyclists, runners, walkers soar at Space Race

More than 4,000 cyclists and 1,000 runners and walkers took to the road for Space Race 2003 at NASA/Space Center Houston March 9. Shell Deer Park was a corporate sponsor of the event, which benefited Ronald McDonald's House Charities of Greater Houston/Galveston. Shell team members numbered 212, including employees, family members and friends.

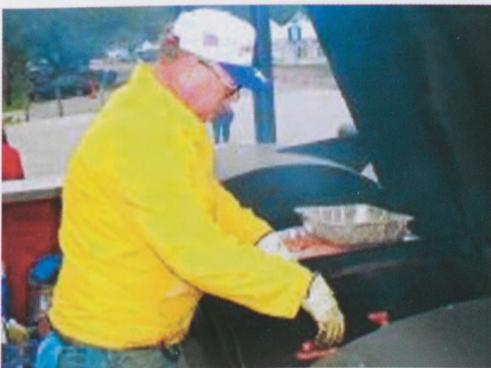
The event was designated an official training ride for the BP MS-150, so the Shell's Angels bicycling team was in full force, pedaling either the 100-, 65- or 25-mile tours. Space Race 2003 also included a children's race and scenic walk and run events, which took trekkers past Rocket Park.



SERVE fuels Trash Bash workers

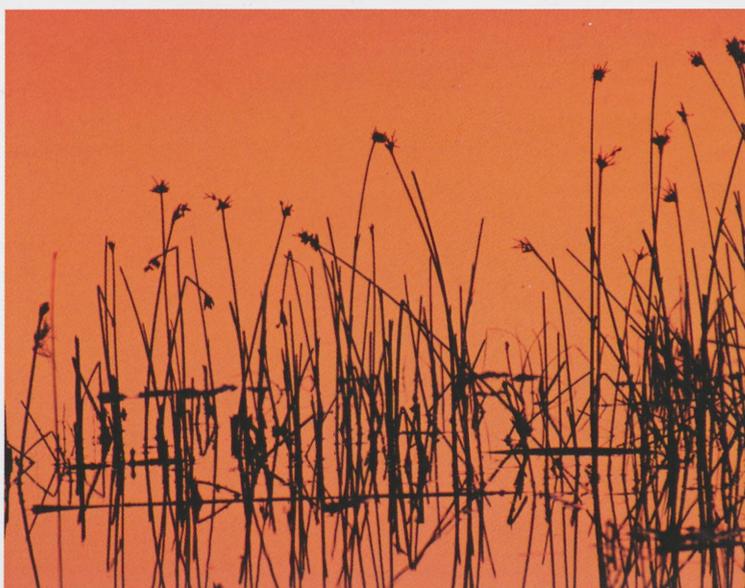
Hundreds of volunteers answered the call to clean up the San Jacinto Monument, park and surrounding areas on March 29. Sponsored by the Texas Natural Resource Conservation Commission, Trash Bash attracts those who take pride in preserving the beauty of one of Texas' most famous memorials.

As the workers tackled the trash, SERVE volunteers worked behind the hot dog grills and serving lines under the supervision of Jonathon Rhodes and Darryl Hurt, project coordinators. "Trash Bash allows us to support volunteers who are keeping our parks clean. Thanks again to everyone who came to help out," says Jonathon Rhodes, OP2 start-up operations support.



Jim Paar cooked hundreds of hotdogs for the "trash bashers" in March.

Environmental preservation draws volunteer to Armand Bayou



You could say that Air Permit Specialist Jim Callan reconnected with nature when he began volunteering for the Armand Bayou Nature Center eight years ago. At first he wanted to "make a difference by doing something positive for the environment," but then, the bug bit him. "My interest in preserving the Nature Center's important ecosystems grew, and since I enjoyed the people there, I became an avid volunteer," Callan recalls.

Now he donates his spare time to "Stewardship Saturday" projects at Armand Bayou Nature Center near NASA, where 2,500 acres of diverse ecosystems, hardwood forests, native grasses, wetlands – and wildlife beckon one to retreat temporarily from the metropolitan gridlock and experience nature up close. Armand Bayou's legacy runs deep in that several Native American tribes once lived, hunted and fished in the area.

Many Saturdays, you'll find Callan helping with the restoration of these natural environments, planting grasses or participating in wildlife habitat management activities. There is a great deal to do in habitat management as the preserve is home to more than 370 species of birds, mammals, reptiles and amphibians. "Basically I work outdoors and get dirty. But I enjoy it, and it's for a good cause," he concedes.

For more about this volunteer opportunity, phone Callan, the team captain, at 713-246-4683. You can also learn more about the project by clicking on the SERVE intranet site.

MILESTONES *Retirees

Chemical Exits
For February / March

Bonnie Walker
Heavy Olefins-Aromatics
*Retired- 03-31-03

Lawrence Zook
Engineering Support-
Drafting/Record Management
*Retired- 03-31-03

Keith Locke
Engineering/MTCE
Control Systems
*Retired- 02-28-03

Chemical Entrances
For February / March

Theodore Lewis Foreman
Olefins Maintenance

Ruperto Gallaga
Olefins Maintenance

Michael Gilmore
Phenol MTCE

Darrin Hatcher
Phenol MTCE

Jeffrey Hutto
Olefins Maintenance

Peter Krueger
Olefins Maintenance

Floyd Sparks
Phenol MTCE

Jose Villalobos
Solvents-Central System-
Control Systems Tech. #1

Christopher White
Olefins Maintenance

Tommy Bell
Olefins Operator #1

Darrell Burbank Jr.
Olefins Operator #1

Boyd Clemishaw
Olefins Operator #1

Robert Hajovsky
Olefins Operator #1

Ryan Kudlacek
Olefins Operator #1

Luke Marion
Olefins Operator #1

Raymond Nava
Olefins Operator #1

Samuel Sharp
Olefins Operator #1

Shannon Walding
Olefins Operator #1

Robert Wolf
Olefins Operator #1

Edward Lagucki
Facilities-Central MTCE
Turnaround Services

Refinery Entrances
For April

James Little
Operator 1st Rate

Terry Hornsby
Operator 1st Rate

Ross Roberts
Staff Engineer

Andrew Taylor
Sr. HR Rep

Richard Sellers
Operator 1st Rate

Refinery Exits
For February / March

Ray Robertson
Inspector 1
*Retired- 03-01-03

Willford Stuckey
Control Systems Technician
*Retired- 03-01-03

James Bush
Sr. Human Resources
Consultant
*Retired- 03-01-03

Refinery Entrances
For February

Donald Roach
SAP Analyst

Lawrence Hawkins
Operator 1st Rate

Edward Mallett
Operator 1st Rate

For the eighth straight year, SDP strikes out against cancer

It's natural for Shell Deer Park employees to help out a worthy cause. The American Cancer Society's "Relay for Life" fundraiser is a prime example of one that garners their support every year. Held at the San Jacinto College Central Campus Stadium, the 16-hour relay race on March 28 and 29 appealed to corporations, churches, schools and organizations because it infused fun into a critical mission.

A group of Shell Deer Park employees with their family and friends collected donations and obtained sponsors to participate in the all-night walk and relay race. According to event chairman and SDP team captain Rhonda Chapmon, the combined efforts of Relay for Life participants netted approximately \$112,000 for cancer research, education, patient services and treatment in the Houston area.

It's that time of year for us to highlight Shell employee and retiree's children, grandchildren, spouses and Shell employees themselves graduating from high school or college.

Deadline for submitting photo for graduates' issue is **June 30**. Send the following form with your graduate's photo. Please identify the photo by placing the graduate's name, your name (Shell employee or retiree), where you work, and home address and phone number on the back of the picture.

Include this form with photo

Name of Graduate: _____

Graduate of (Name of school) _____

Employee Parent Name _____

Shell Job Location and Extension _____

Home Address (City, State, Zip) _____

Send to:

Lois Guthrie SDP, 5900 Highway 225 East, Deer Park, TX 77536, or email to lois.guthrie@shell.com with the above information.

<http://www.shelldeerpark.com>



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