



Shellegram

Deer Park Manufacturing Complex

Thursday, December 2, 1982

Vol. 47, No. 48

Response Action Team holds workshop

Ben Royal, reporter for the Pasadena Citizen, fires questions at several members of Dispatching Operations' Response Action Team.

"What happened?" he wants to know. "What type of substance spilled?" "How dangerous is it?"

Sounds like the team has a rough assignment on its hands. Fortunately, however, it's just practice.

The questions from Royal of the Citizen came during a session on how to communicate with the media, which was part of a two-day workshop held by the Dispatching Operations Response Action Team.

Also, on hand from Head Office were Jerry Ward, manager of Transportation, Safety and Regulations, and John O'Gorman, senior transportation analyst. Ward recently became manager of the Response Action Groups (RAGS) team, which coordinates all RATS Company-wide.

Ward and O'Gorman discussed the RAGS organization, the relationship between RAGS and RATS, and their respective responsibilities when responding to emergencies. They also presented a film showing how several transportation-related emergencies were handled.

There are four Response Action Teams (RATS) that represent the Complex in transportation-related emergency situations involving Shell products or equipment. "They stand ready to travel



MEDIA ENCOUNTER — Joe White (r) of Operations West Dispatching is grilled by Ben Royal, a reporter from the Pasadena Citizen, during a practice session at a recent workshop held by Dispatching Operations' Response Action Team.

anywhere in the country an incident might occur, acting in an advisory capacity, but are trained for hands-on response when necessary," points out Jack Sanders, manager of Dispatching Operations and leader of that group's Response Action Team.

Three other Response Action Teams operate out of DPMC. One consists of Docks personnel and is headed by Don Lanning, process manager of the Docks. Another team is made up of Lube plant people, with Process Manager George

Continued on reverse side



HAPPY 40th — In celebration of his 40th anniversary and 62nd birthday, Fred Henshaw (l), operating foreman of the BA Unit, E Department, receives a plaque mounted with a pair of wood-carved clasped hands. Presenting the plaque is Ken Powell, process manager, BA/SR. The inscription reads, "Presented to F.M. Henshaw on October 28, 1982 in recognition of 40 years of meretorious service."

Classifieds

FOR SALE

1976 Olds Cutlass S 350-V-8. Power steering and brakes, automatic transmission, tilt steering wheel, excellent condition. \$2,500. Telephone 531-4949.

Sportster (chopped). Plenty chrome. \$2,500. Telephone 996-1410 (after 5 p.m.).

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Spanish couch, chair and two end tables. Red and green. \$100. Day bed. Gold and brown. \$50. Zenith TV. B&W, 21 inch screen, console. \$50. Westinghouse electric roaster. \$30. Telephone 473-1956.

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Rabbits. Eight weeks old. \$3 each. Oak firewood. \$25. Pick-up load. Telephone 479-1223 or 479-5197.

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Complete living-room furniture. \$450. Five-piece dinette. \$100. Boy's 26 inch bike. \$10. GM light-duty trailer hitch. \$10. Telephone 472-5988.

WANTED

West Operations personnel, spouses, and / or licensed children living at home to participate in Driver Training Course. It offers 10 percent off auto liability insurance (20 percent if husband and wife both take course!!) and avoidance of one moving violation. For more information

please call J.J. Moore, Maintenance North, Ext. 3043 (7-3 shift), or Dawn Buffington, West Operations, Ext. 6752.

FREEBIES

Put in your order now for a special Christmas present: Free black and white puppies. Born November 8, they will be six weeks old December 20. Mother Irish Setter; father "Stranger-In-The-Night" (either Lab or bird dog). Telephone 476-4471 after 4:30 p.m.

Outlook optimistic

The petroleum industry's potential for economic recovery is favorable, in part because of current difficulties, says Bob Thompson, vice president of Finance.

"On a relative performance basis, I would expect the petroleum industry and its supplier companies to perform very well as compared to the industrial sector in its totality," Thompson told a recent meeting of the Houston chapter of the Institute for Internal Auditors. "What will survive out of the present difficulties is a leaner, wiser and more capable industry, better able to meet the challenges of the future.

"The industry's cash flow as a whole remains healthy, although earnings are not as high relative to the recent past," he said.

Thompson said that Shell and other oil companies have taken significant steps to improve productivity, increase efficiency and ensure that decisions are made which are sound, both in terms of short-term performance and the long-term future.

"Certainly, in an industry as highly competitive as oil and gas, there will be some casualties, as there are casualties in the rest of the economy today," he said. "But as we come out of this recession -- we will probably find that the inevitable shakeout will make our industry stronger, healthier and better able to serve consumers' needs in the future."

Response teams

Continued from front page

Lloyd in charge. Lanning is overall captain of the three Refinery RATS. On the Chemical side, the response action team is headed by Ernie Stringfellow, manager of Resins Distribution.

In addition to the media relations session, led by Community Relations Manager Bill Gibson, the workshop held by the Dispatching Operations' team featured hands-on exercises involving the group's Response Action Trailer and a tank truck.

Joe White, Tank Farm foreman and a new member of the team, explains that the Response Action Trailer contains "a wealth of specialized equipment including hose fittings, an air-driven pump, an air-driven saw, respiratory apparatus, fire-retardant coveralls, chemical face shields, and much more."

The tank truck, furnished by Mission Petroleum Company, served as a working model, allowing team members to familiarize themselves with on-board equipment such as the vapor-recovery system, loading/unloading valves, and air and electrical systems. Elaborating on the purpose of this exercise, Jack Sanders said, "In an incident on the highway, this equipment is likely to be damaged, and other means of product recovery must be used. That's where the Response Action Team comes in."

The most recent major incident requiring the services of Dispatching Operations' team was unusual in that it occurred on DPMC property. It involved collision of a train and a tank truck on its way out of the Complex with a load of lantern fuel in July. After the resulting fire was extinguished by Refinery and Chemical Plant fire crews, Dispatching's team removed remaining hydrocarbon and supervised clean-up of the site.

In another recent incident, Dispatching team members Joe White and Dale Kocurek were dispatched to South Carolina to repair a leaking belly-cap on a Shell tank car carrying solvent.

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Published weekly by Shell's Deer Park Manufacturing Complex for its employees and pensioners. All inquiries should be addressed to Shellegram, Shell Oil Company, P. O. Box 100, Deer Park, Texas 77536.

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