



Shellegram

Deer Park Manufacturing Complex

87:6

For participating craftsmen

SIQT classes show payoff

Since January, many of the craftsmen in Central Maintenance have participated in Shell's Individual Quality Training (SIQT) classes. Craftsmen from the Paint, Automotive, Electrical, Machine and Instrument departments have invested several hours learning about the Quality Process and how it can help them improve their jobs. Others will begin training soon.

"The Quality Process teaches us to establish standards, set goals and communicate our expectations," says TOM ROBERTS, Central Maintenance manager. "Our craftsmen are using this Process to improve productivity and cost-effectiveness."

In the SIQT classes, each individual was assigned to a Corrective Action Team (CAT) or similar group. Each team was asked to identify a work-related problem where quality improvement was needed and eliminate that problem using the Quality Process.

As part of the Process, each CAT evaluated the problem and determined the Price of Nonconformance (PONC) versus the Price of Conformance (POC).

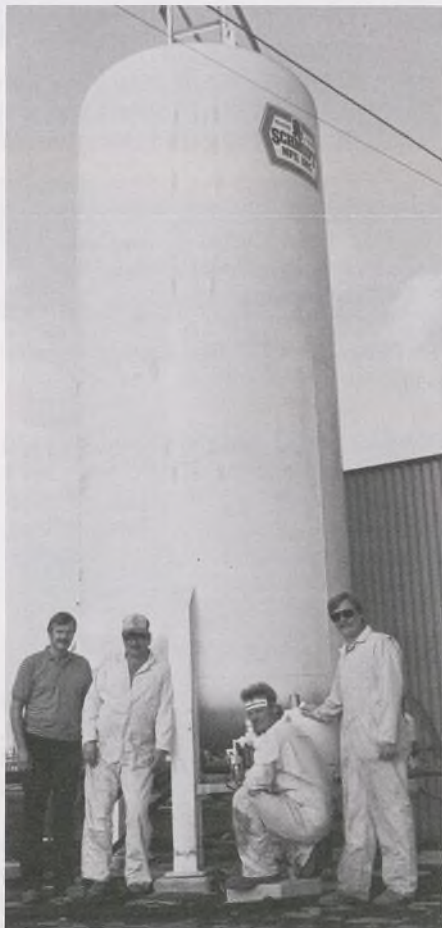
Following are examples of results obtained by these CATs and the money saved by their work.

PAINT SHOP

A CAT from the Paint Shop/Sand Yard consisted of JERRY NELSON, GUY THORNTON, KEN LAWRENCE, JERRY GREEN, and Team Leader MIKE WILLIS. They looked into ways of improving the efficiency of the Sand Yard sandblast equipment.

Ken Lawrence calculated the cost associated with down time and excessive maintenance. Jerry Nelson and Jerry Green, working with the Purchasing department, contacted

various vendors for bids on a new 34-ton stationary blast unit. Mike Willis and Guy Thornton determined the cost to change over from the old to the new equipment.



Painters (left to right) Jerry Nelson, Mike Willis, Ken Lawrence and Jerry Green used the Quality Process to improve the efficiency of their sandblasting work. Behind them is the new sandblaster recently installed.

The final step involved looking at the cost of using the old equipment on a straight time basis annually versus the cost to purchase and install new blast equipment.

Action: New blast equipment purchased and installed.

Result: Improved efficiency and cost-effectiveness.

*Price of Nonconformance\$35,200

*Price of Conformance\$19,810

*Savings the first year\$15,390

Following the initial cost of purchase and installation, the Team calculated that an annual savings of \$34,660.00 will be gained in coming years.

AUTOMOTIVE

JIM CRATE, MIKE COPELAND, TOM GARMAN and GREG HEACOCK used the Quality Process to improve communication between Heavy Equipment operators and area foremen.

Action: Complex-wide central communication system purchased and installed.

Result: Improved communication and efficiency.

*Price of Nonconformance\$43,500

*Price of Conformance\$13,500

*Savings the first year\$30,000

The Quality Process also was applied in the area of steam washing cranes.

Action: Steam washer purchased and installed.

Result: A substantial savings was realized by reducing the amount of time required to wash the cranes and by using a less expensive but equally effective soap.

*Price of Nonconformance ...\$104,000

*Price of Conformance\$27,000

*Savings the first year\$77,000

Presently, CAT members STEVE

CONTINUED ON PAGE 5

Retirees compete in Senior Olympics

Nineteen Shell retirees and their spouses from the OCAW Local 4-367 Retiree's Club recently competed in the South Channel Senior Citizen's Olympics held in Deer Park. And for the fourth straight year, they took top honors.

"Approximately 450 senior citizens from the Pasadena, Deer Park, La Porte, Houston and Clear Lake areas took part in the Olympics," says Shell Retiree and Club President **HERSCHEL GRAHAM**. "The Shell group brought home an impressive total of 73 first, second and third place ribbons. The top guns for the Shell group were **HENRY HALLONQUIST**, **BRENDA HALLONQUIST**, **CLARENCE WOLTERS** and **GLORIA KENNERTY** with 32 ribbons among them."

Herschel says the Shell retirees participated in 30 events over a four-day period. "There were events such as softball, volleyball, bowling, table tennis, dominoes, card games, horseshoes, dance contests, marathon races and a watermelon

seed spitting contest," he points out. Events were divided by age and sex. A barbecue luncheon concluded the Olympics.

"Everyone enjoyed themselves this year and hopefully all the aches and pains will be gone by next year," Herschel says.



HURRICANE SAFETY...LPA employees listen to Channel 11 Meteorologist Mario Gomez at a recent safety meeting. Gomez was invited to speak about hurricanes and how to prepare for them.

In Memoriam, Classified, Thank You's

In Memoriam

C.H. (CURLEY) JEFFERSON, Docks - Operator #1, died June 6.

MILFORD (CHUBBY) GRAHAM, who retired from the Instrument Shop - South, died June 5.

MONROE S. REEVES who retired from the Machine Shop - North, died June 7.

Classified

FOR SALE 1977 3/4 Ton Ford Pick-up truck, air, heat, radio, two gas tanks, built-in tool box, silver & blue, 39,000 actual miles. 998-6117 or 479-4909.

FOR SALE Generator, Hondo 6500 portable, on wheels, electric start, accommodates 37 amps, used only 3 or 4 times. 998-6117 or 479-4909.

FOR SALE 1957 Rambler 4-door. Great condition for restoring (collectors car). 46,680 miles, \$600.00 firm. 1975

Yamaha 125 Enduro. Good condition. \$300.00. 473-3101.

FOR SALE Boat, Motor & Trailer, 1970 Bonita, 18 ft. tri-hull fiberglass, 1971 Sportsman Trailer, 1983 115 HP Mercury Motor (used only 2 or 3 times), excellent salt water fishing rig. 998-6117 or 479-4909.

Thank You's

My thanks to everyone for the nice retirement party, plaque, cash gift, good food and the many years of friendship. **W.D. (ALVIN) HOFFMAN**

Thanks for the generous gift and the sharing of your time with me recently as I celebrated my retirement and reminisced over my 41 plus years at DPMC. **VINCE MAGGIO**

My sincere thanks and appreciation for the plaques and gifts at my retirement party. Thanks for the many years of enjoyment you made for me at Shell. **W.L. AND DORA SHOULTS**

I would like to thank all my friends for the nice presents and going away party. It is just great out here in the country. Looking forward to visits.

ROBERT AND NELL KIBBY

I wish to thank all my friends in the Lab for a wonderful retirement party. Special thanks to Pat, Barbara, and "Chefs" Gary and Bobby. Also many thanks for the nice plaque, card and cash gift. The 38 years I spent within the plant were very rewarding in the friendships made and will be greatly missed. Cars are still my hobby, so if the old bus is ailing give me a call.

MELVIN H. "MICKEY" MUECKE

A retirement party will held on July 16, from 3-6 p.m., in the North Cafeteria for W.B. (Willie) May, retired as of June 1 (Oper. Supvsr.-CR-3). Fajitas and all the trimmings will be served at 4 p.m. Cost will be \$7/person. Call Pat Jacobs at 476-6103 for reservations.

Goal is 24 hour coverage

SMART team grows larger

A year ago, DPMC's Shell Medical and Rescue Team (SMART) was formed. It consisted of five members who were available to provide daylight emergency medical and rescue assistance during the week.

Today, there are 22 highly trained individuals in SMART who can be called upon to respond as teams from 7 a.m. to 12 p.m. weekdays in the event of an emergency. SMART's long-term goal is to provide DPMC coverage 24-hours-a-day year round.

"The SMART organization has grown tremendously in its first year," says KATHERINE MOORE, nurse supervisor at DPMC's Medical Department. "We have gathered together a skilled group of individuals with considerable emergency response experience."

To provide round-the-clock emergency rescue coverage for the Complex, the Medical department will be looking for additional volunteers.

"Four SMART members are needed for each shift," Katherine says. "We now have adequate SMART coverage for days and are looking for qualified people to cover the nights and weekends. So we need people who work rotating shifts."

To be considered as a SMART member, an individual must have training at the Emergency Care Attendant (ECA) level or above.

"Each SMART member is certified by the Texas State Department of Human Resources as either an ECA, Emergency Medical Technician (EMT), or a Paramedic (EMT/P)," Katherine says. "State certification is obtained by completing courses in pre-hospital emergency care."

"There are two reasons we require individuals to be medically trained before becoming a SMART member," Katherine continues. "The member, after responding to an emergency call, may have to initiate medical care for the victim before the nurse arrives at the scene. Also, medical care may have to be provided if the victim is in a location not accessible to the nurse, such as atop or inside a column."

Katherine says as the team grows, the goal is to have all SMART members trained at the EMT level or above.

Once accepted into the SMART program, all members are sent to Texas A&M's Rescue School. Selected nursing staff also receive rescue training to aid in coordinating victim care.

SMART drills are held routinely so members can practice their medical and rescue skills, and often involve other emergency response organiza-

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In a recent SMART drill, members simulated emergency medical and rescue procedures. Here J.D. Manning (top left) acts as the victim while Bubba Jackson (top right) prepares the stretcher hoist. Climbing the stairs with the stretcher is J.D. Young while Mike Rouse (standing) and Howard Lede prepare the equipment on the ground.

Employees asked to help eliminate respirator costs

Last year, DPMC spent nearly \$170,000 replacing lost respirators. And in the first five months of 1987, approximately 1200 respirators have been identified as missing.

"We are asking for each employee's support in eliminating this unnecessary cost," says AL SCHMIT, DPMC's staff industrial hygienist. "All respirators, even the half-mask cartridge variety, should be returned to the appropriate respirator cabinet located in each work area. We believe the majority of respirators are being misplaced or thrown away because people are not aware that the respirators are reusable."

Respirators are an essential piece of safety equipment at DPMC. There are many types used depending on the work being performed.

"Many of the craftsmen use respirators in their jobs," says WES NEAL, a senior safety inspector in In-

dustrial Hygiene. "Supplied-air masks are used by painters and for abrasive blasting. Then there are other types used by welders, pipefitters and boilermakers.

"The most common respirator used at DPMC is the half-mask cartridge type," he continues. "Depending on the work area in which the respirator is to be used, different types of filter cartridges are fitted in the masks."

Ensuring that all respirators are clean and operable is the task of contract employees assigned at DPMC.

"It's their job to pick up used respirators and replace them with ones that have been thoroughly inspected and sanitized," says Wes.

Respirator cabinets are located throughout the Complex. Inside the cabinets can be found various types of respirators. Posted on the cabinet doors is a listing of chemicals which may be present in the work area. By identifying the chemical, an individual can select the appropriate respirator for the job.

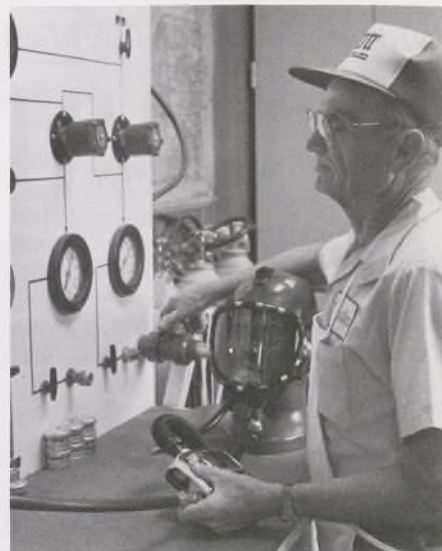
Also, each respirator is color coded to identify its size - blue for small, orange for medium and green for large. Each color code is easily identifiable both day and night.

Once the respirator has been used, it is returned to the cabinet from which it was taken and placed in the used respirator container.

"At least three times a week, the used respirators are picked up and replaced with clean ones," Wes explains. "An inventory is kept of each cabinet so an adequate number of respirators can be maintained."

From there, the used respirators are taken to DPMC's respirator building where they are hand-cleaned and tested.

First, the respirator is dismantled and each part is inspected. Worn parts are replaced with new ones. Then the rubber sections of the respirators are thoroughly cleaned by hand and placed in a washing unit. Inside the unit the parts are sprayed with hot water and disinfected to remove minute dirt particles and kill all germs.



Making sure the breathing equipment meets all specification is an important part of DPMC's respirator program. Roy Lindeen is shown here checking a Scott Air Pac regulator on the test bench.

"We go to great lengths to make sure that any respirator used by a DPMC or contract employee is sanitized and reliable," Wes explains. "It's another way to ensure the safety of the people working here."



DPMC Senior Safety Inspector Wes Neal coordinates the Complex's respirator program, which he says is an important part of employee safety. Wes asks that each employee help minimize losses by returning respirators after being used.



Dan McManus hand-washes each air mask before they are placed in the washing unit where they will be sterilized and disinfected. Later they will be sealed in plastic for added protection.

Savings show up in many departments

CONTINUED FROM PAGE 1

BAILEY, WALTER BRUMLEY, MIKE COPELAND, BOB KONDAS and KENNY LOVE are working on projects to upgrade automotive equipment and implement a five-year program to replace old and obsolete equipment.

ELECTRICAL

Central Maintenance electricians and linemen have completed their SIQT training and each crew has their project well underway.

Central corridor electricians are identifying circuits in the shop and office buildings to reduce computer loss time. Motor shop electricians are correcting improper tagging of equipment coming to the shop. Linemen are working on tool care and check-out procedures to reduce cost due to lost time and tool replacement. Substation electricians are establishing procedures, standards and information needs to improve productivity. Plannable electricians are working to improve their productivity regarding tool and material availability, especially on overtime.

*Price of Nonconformance\$67,546

*Price of Conformance.....\$6,863

*Savings the first year.....\$60,683

Other projects currently being handled include warehouse stock and material, data bases for substations, motors, circuit breakers, fuses, relays, and transformers. AGM Air Conditioning (a contracting firm) is developing an improved filter chang-

ing system and is replacing most filters with a more efficient type. A savings of \$150,000 is possible.

MACHINE SHOP

The first CAT from the Central Machine Shop was formed in early 1986 and included TOM DICKEY, LARRY JEAN, LEON JUERGENS, RUSTY REED, LARRY ROGERS, JOE SILVA, "SLICK" WORTHAM, BILL WHITEHALL and DAVE WILLIAMS. Their task was to identify problems which had the most impact on tools and floor space in the Machine Shop.

The results of this team's efforts involve improvements in the toolbox staging area and incoming and outgoing material equipment racks, relocation of the shaft stock racks and the consolidation of machinist tools into a centralized location.

In the areas of safety and shop cleanliness, all equipment coming to the shop for repairs will be staged in a pallet rack located outside between the cleaning building and the main shop. This pallet rack reduces the clutter and mess inside the main shop. It also eliminates odors and possible contamination of the work place.

Outgoing equipment will be staged in an outgoing pallet rack located inside the shop away from the work area.

A staging area for machinist tool boxes was established at the south end of the Machine Shop. This area can accommodate 32 tool boxes and will reduce the number of tools boxes

randomly parked in the shop work areas.

An additional jib crane was installed and equipment was relocated to enable the construction of a tool crib. This tool crib was the most significant change in the Machine Shop. Nonconformance in terms of lost man hours locating items such as tools, gauges and slings will be reduced significantly by having all the measuring devices and tools in one centralized location.

The Central machinists completed or made final recommendations on six additional projects and have another six which are at various stages of developments. The completed projects have an estimated savings of \$169,450 a year.

INSTRUMENT SHOP

Instrument shop craftsmen have completed two projects, with seven projects presently active.

The two completed projects involved CATs from the Control Room Pressurization crew. They looked at improving the doorclosure warehouse stock and securing prints for control room pressurization systems across the Complex.

The absence of a tight closure on control room doors has presented a problem in maintaining proper pressurization within control rooms for sometime. Through experience it was learned that the door closure apparatus itself was the largest contributor to control room doors not closing properly, presenting a frequent problem in the control of room pressurization.

Through the efforts of a CAT consisting of AMOS LAVINE, GARY JOHNSON and J.D. NANCE, it was determined that a heavy-duty, commercial-type door closure apparatus equipped with adjustable spring capabilities was needed in order to greatly reduce or possibly eliminate this problem. After specifications were determined, new door closure apparatuses were purchased and set up in warehouse stock. The successful completion of the CAT's recommendation drastically reduced maintenance calls regarding room pressurization and door closure problems.

SCORA News

Children's Bowling Day

Saturday, June 27 - 1 p.m.

Fairlanes Bowling Alley

Spencer Square - 3520 Spencer

Highway - Pasadena

\$1.50 per game - shoe rental is free

SCORA Members only - must have

SCORA card present

Age groups: 4-6 yrs., 7-9 yrs., 10-12 yrs., 13-17 yrs.

First two age groups will bowl 2 games - last two will bowl 3 games

Everyone wins a trophy!

Camping Trip

July 17, 18, 19

Wolfe Creek Park - Lake Livingston

\$9 per night - \$18 dollar deposit

covers two nights (need by July 9)

15 sites available

Contact Carol Boyett x6173

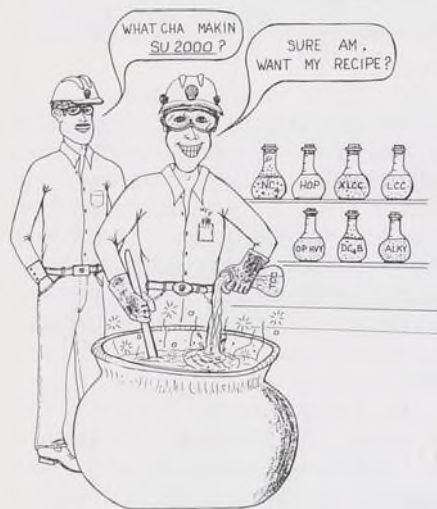
Camping Trip

Labor Day Weekend

New Braunfels

More info to come

Gasoline blending has many ingredients



This cartoon was drawn by a DPMC Tank Farm employee. While its depiction of gasoline blending is exaggerated (the actual blending safely takes place inside an enclosed blender with components added by pipelines), it does show that gasoline requires many different ingredients (or components) to meet quality and other specifications.

Gasoline blend recipes are calculated by Tank Farm employees using established guidelines. These guidelines are determined by costs, component inventories and shipping schedules.

All gasoline blends must meet quality specifications such as distilla-

tion, vapor pressure and vapor to liquid ratio.

These specifications vary with the destination of the gasoline and the season. Gasoline blended for colder regions and seasons must be lighter or more volatile so that the cars using this fuel will start early in cold weather.

Some of the components used in blending SU-2000 recipes include toluene concentrate, platformate, light and extra light cat cracked gasoline, alkylate, MTBE, Olefin Plant pentanes and heavy gasoline, Debutanizer bottoms, straight run pentanes, butane, IPE, red dye and antioxidant.

Milestones

Service Anniversaries

45 Years

R. W. B. JOHNSTON
PC/PE-PE/West/North

35 Years

R. D. APPLEBY
Engrg Svcs-
Pressure Equipment

A. P. AUGUSTINE
ER-Training

R. L. WEGE
Process Control/
Process Engrg-Admin.

30 Years

C. H. HARVEY
Economics & Scheduling

H. L. MANN, JR.
Economics & Scheduling

C. D. RUSSELL
HS&E Industrial Hygiene

D. J. ZURKAMMER
Chem Oprns-Proc Mgrs-
&S

25 Years

F. C. RICKERT, JR
Log/Env/Util-
Logistics Quality
20 Years

A. G. BUZBEE
Quality Assurance-
North Lab

J. W. GOGNAT
Proc. Engrg-Env/
Util-Environmental

W. J. HICKS
QAL-Resins

G. E. JOHNSON, JR
Engrg-Project Engrg.

P. A. MASTA
Maintenance Central

T. L. STARK
Fin/Oprns Support

D. A. TIEDE
Engrg-Svcs-
Mechanical Equip.

10 Years

K.J. BATTLE
Quality Assurance-
North Lab

C.R. BRANDT
Pipefitter No. 1

J.L. BROUGHTON
BA/SR-Operator No. 1

A.R. BUFFINGTON
Gas Recovery-
Operator No. 1.

W. M. CAMPBELL
Carpenter No. 1

V.L. CHRISTIAN
Pipefitter No. 1

A. GARCIA
Utilities-Oper. No. 1

W. D. GILLUM
Chemical Operations-
V/OIS

A. E. HARGRAVE
Pipefitter No. 1

R. M. IMIG
LPAI-Phenol Acetone

D. C. KELLEY
Pipefitter No. 1

B. E. KELLY
Electrician No. 1

L. J. LYONS
Alkylation-Operator No. 1

S. P. MEZA
Fin-Disbursements

A. T. SMITH
BD/HT-Operator No. 1

R. J. THIBODEAUX
Utilities-Oper. No. 1

R. E. ZABRANSKY
Docks-Oper. No. 1

Retirements

G. C. BLYSTONE
East Ops.
42 yrs.

W. D. DUMAS
Chem. Ops.
33 yrs.

W. R. KNOWLES
Eng. Support
30 yrs.

J. D. NANCE
Maint. Central
33 yrs.

O. G. ROMERO
Process Chem.
32 yrs.

R. B. FLYNN
North Lab
38 yrs.

J. B. GAY
North Lab
34 yrs.

R. L. KIBBY
Penhol A
33 yrs.

R. L. MCBRIDE
Maintenance LPA
31 yrs.

D. D. STRAITWELL
Maint. Chem. Ops.
32 yrs.

DPMC Welcomes

M. S. Dershowitz
Senior Engineer
Process Eng.-East

P. A. Wolfe
Financial Representative
Stock/Financial
Accounting

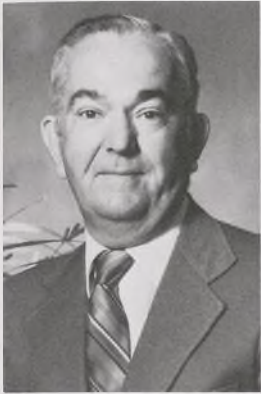
H. Hand
Project Engineer
Environmental

G. S. Maryman
Process Manager
Chem. Ops.

W. J. Daniels
Process Manager
BD/HT/IP

Milestones (cont.)

Retirements



T. W. Marsalis
Util-South
33 yrs.



H. C. Berry Jr.
Employee Rel.
34 yrs.



E. P. Sonnier
Eng. Field
39 yrs.



J. E. Beasley
BT/HT/IP
36 yrs.



I. E. Kirkwood
Control Systems
34 yrs.



J. T. Hickman
Maint. Engineering
33 yrs.



V. C. Branch
Ops. West
35 yrs.



D. C. Autery
Maintenance-South
38 yrs.

Shell Scholarship Awarded to DPMC employees' children

Children of two DPMC employees recently were selected to receive Shell Companies Merit Scholarships.

The winners are **AMY WANDSTRAT**, daughter of **TED WANDSTRAT** staff engineer, Economics & Scheduling; and **SUZANNE WINT**, daughter of **FRANK WINT** (deceased), senior engineer, Engineering Services.

Any attended Kingwood High School. She was listed in the Who's Who Among American High School, was a member of the National Honor Society and National Forensic League, and received a Letter of Speech. She will attend the University of California at Davis, majoring in Biochemistry.

Suzanne attended Clear Lake High School. She received various music awards including the Houston Flute Club's Young Artist of 1986. She was a member of the Marching and Symphonic Bands, Sign Language Interest Club and served as treasurer for the German Club. Shell will attend Carnegie-Mellon University, majoring in Chemical Engineering and minor in Music.

The four-year Shell Companies Merit Scholarships, ranging from \$1,000 to \$4,000 a year, are awarded annually to 50 children of Shell employees and pensioners. The 1987 winners were selected by the National Merit Scholarships Corporation of Evanston, Illinois from 450 Shell candidates. Awards were based on tests taken in 1985, as well as on evidence of leadership and citizenship.



DPMC Facilities Superintendent Jerry Golden (center) presents recognition plaques to Shell Merit Scholarship winners Amy Wandstrat (left) and Suzanne Wint at a dinner held in their honor.

To meet their growing needs

Historical Society acquires new room

To meet their growing needs, DPMC's Shell Historical Society recently acquired a room in the new Training Annex building.

"New and exciting things are happening at the Historical Society," says BERTA HOKANSON, Society president. "Since the start of this year, we have been organizing our large collection of memorabilia. More time is being spent on identifying the memorabilia we have and collecting additional historical items."

With the new collection room, Society members are able to bring all the memorabilia together and categorize the items for easy access. Says Society Vice President VI COOPER, "We have items such as publications, photos, tools, and Shell-related promotional trinkets. MAURINE BISHOP and I are working on categorizing the items into various groups."

To better access these numerous historical items, a computerized database system was created by Society Treasurer BILL BURHANS. "With the new database program, we can easily access information about an item or group of related items," Bill says. "Information contained in the inventory file includes the donor, date received, a brief history and where the item is located in the collection room."

With this computerization, receiving new memorabilia and keeping tabs on it will be easier, says Boilermaker

JIM PAAR, curator for the Society.

"We have been receiving numerous historical items related to Shell and DPMC," he explains. "The items come from as far away as California and are extremely interesting. We are researching them so that their historical significance can be better understood."

In addition to the historical aspect of the Society, its members also have been involved in several social activities. "Our Shell service station float and display is very popular with the public," Berta says. "Recently, we participated in the San Jacinto Day Parade at the San Jacinto Monument. We also have participated in several events at DPMC and are planning to expand out into the surrounding communities."

The Society's reputation as a historical group has grown as evidenced by their recent work with the museum at the San Jacinto Monument and the City of Deer Park's Heritage Society.

"By sharing with these groups," Berta explains, "we can increase our expertise in handling memorabilia and also use their resources when needed."

Berta says once the Society members have completed the categorizing process, they will be actively soliciting more items for their collection of memorabilia.

"Shell Oil Company will be celebrating its 75th anniversary in September and is looking for items and information about its past," she says. "We plan on contributing to that effort."

SMART team looking for qualified members

CONTINUED FROM PAGE 3

tions such as fire crews. Also, periodic refresher courses in rescue technique and emergency care are planned at DPMC.

"SMART members are required to climb and repel with ropes," says DENISE BACH, a DPMC nurse and SMART co-coordinator. "Also, they have to know how to safely lower a victim on a stretcher to waiting medical personnel below." Since July 1986, SMART members responded to 14 emergency ambulance calls, five resulting in actual rescues.

"In each situation," Denise points out, "the SMART members provided an invaluable service which was not available at the Complex a few years ago. Having trained rescue personnel at the scene with the nurses makes a big difference."

"You hope you don't ever need them," Denise continues. "But when you do, you're thankful there's a team of skilled individuals available to help out."

Anyone interested in becoming a SMART member can contact Denise at ext. 6932.

Shellegram

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Published monthly by Shell's Deer Park Manufacturing Complex for its employees and pensioners. All inquiries should be addressed to SHELEGRAM, Shell Oil Company, P. O. Box 100, Deer Park, Texas 77536.

Dillon Scott
Editor

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