

Shellgram

90:3

DEER PARK MANUFACTURING COMPLEX

Health, safety principles outlined

Shell supports "Responsible Care" program

Shell's commitment to protecting the health and safety of DPMC employees and the local community is nothing new. What is new is the Chemical Manufacturers Association's (CMA) Responsible Care Initiative that formally supports a continuous effort to improve the industry's management of chemicals.

Shell and 170 other CMA member companies nationwide have pledged to operate their facilities in accordance with Responsible Care principles and management practices codes. Shell manufacturing and distribution facilities are in varying stages of implementing Responsible Care.

Our commitment to Responsible Care will go a long way toward ensuring that we all enjoy the benefits of chemical products without sacrificing safety for progress.

"Shell Products' manufacturing locations have been active in the CMA Community Awareness & Emergency Response (CAER) program since its inception in 1985," says Ron Kingsbury, Complex general manager, "and Responsible Care is a logical next step."

Responsible Care already has established a CAER code of management practices and is developing a full range of codes for chemical transportation, release reduction and management, plant operations and others. The CAER code builds on the original CAER program by broadening its scope to cover all aspects of safety, health and environmental issues. CAER's two main components continue to be that of promoting communication with local communities about hazardous materials in the workplace and developing emergency response programs.

"Shell and DPMC support Responsible Care principles and codes," says Kingsbury.

"We all have a right to expect the highest possible standards of operation from our industry. Our commitment to Responsible Care will go a long way toward ensuring that we all enjoy the benefits of chemical products without sacrificing safety for progress."

The guiding principles of Responsible Care are:

- To recognize and respond to community concerns about chemicals and our operations;
- To develop and produce chemicals that can be manufactured, transported, used and disposed of safely;
- To make health, safety and environmental considerations a priority in our planning for all existing and new products and processes;
- To report promptly to officials, employees, customers and the public, information on chemical-related health and environmental hazards and to recommend protective measures;
- To counsel customers on the safe use, transportation and disposal of chemical products;

• To operate our plants and facilities in a manner that protects the environment and the health and safety of our employees and the public;

• To extend knowledge by conducting or supporting research on health, safety and environmental effects of our products, processes and waste materials;

• To work with others to resolve problems created by past handling and disposal of hazardous substances;

• To participate with government and others in creating responsible laws, regulations and standards to safeguard the community, workplace and environment;

• To promote the principles and practices of Responsible Care by sharing experience and offering assistance to others who produce, handle, use, transport or dispose of chemicals.

For more information about Responsible Care, contact PETER FISCHER, manager, Community Relations, at 246-6151.



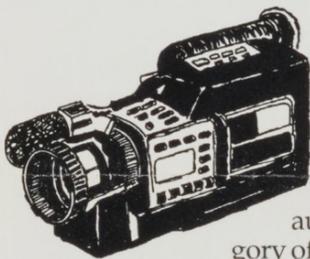
Employees pause for picture-taking before boarding a bus on route to the George R. Brown Convention Center for a recognition lunch and reception. The special program recognized 37 Shell DPMC employees and retirees who were among 1,536 Houston-area Shell volunteers who have contributed community service through SERVE (Shell Employees and Retirees Volunteerism Effort). The event commemorated 15 years of service to the greater Houston community. Among the DPMC attendees are (front row, from left) Ovidia Lindsey, Log./Env./Util.; Regina Juguilon, Coal Gas; Carolyn Brock, Coal Gas; Linda Scott, P&AS; Diane Larson, P&AS; (back row, from left) David Gonzales, Olefins; Lisa Gonzales, P&AS; Pearl Hughes, Financial; Billy Kelly, Central Maintenance; Kim Kendall, Financial; Kim Westbrook, Employee Relations; Chuck Hinkle, Computer Services; Barbara Stanley, Log. Services; Keith Reinhardt, Engineering/Env./Util.; and Bill Wendes, Alky Thermal Cracking.





HERE COME THE JUDGES—Judging some of the brightest, most creative young people in the Texas Gulf Coast area are 12 DPMC engineers, who will be assisting in the Science Engineering Fair of Houston to be held March 29-31 in the Astroarena. The engineers will be among approximately 800 judges for the 31st annual event. They are (front row, from left) Joe Spiller, Fuels Engineering; John Swank, Alkylolation; Steven Campbell, Chemical Operations; (back row, from left) Scott Enderle, Computer Services; Phillip Bohannon, LPA Maintenance; Paul Klein, Fuels Engineering; Andy Jones, Chemical Operations; and Cor Van Egmond, Computer Applications. Not shown are: Michael Gilton, Process Engineering-Refining; Roger Jones, Mechanical Equipment; Dave Sams, Process Engineering-Refining; and Danny Swanner, Process Engineering-Refining.

United Way Committee wins "silver"



The 1989 DPMC United Way Campaign Committee received a "silver" award in the audiovisual category of the United Way of the Texas Gulf Coast's Corporate Communications Contest recently. The competition was created to honor individual company efforts in communicating the United Way message during the campaign.

The committee created the seven-minute interview-style video "Spread the Good News," the theme of 1989's United Way campaign, which featured former Complex Manager HANK BETTENCOURT,

union representatives and United Way recipients.

The video was produced by SHIRLEY WRIGHT, DPMC Video Production, in collaboration with committee members CHAD ALEXANDER, Log./Env./Utilities; JOANDERSON, Light Olefins; LEON GOBER, Central Maintenance; PAUL HAMILTON, Cat Cracking/Gas; GENE "PEE WEE" TINNER, Olefins BD/HT IP; FRANK RANGEL, Chemical Operations; and JAIDEEP SEN, Industrial Relations.

Companies throughout the Houston community participated in the competition which was judged by local communications professionals.

DPMC gives first transportation quality award to Mission Petroleum

For the first time in Shell Oil history, a U.S. transportation company has received an award for quality performance. DPMC's Carrier Awards Team awarded Mission Petroleum Carriers not one but two plaques for excellence in transporting both oil and chemical products to Shell customers.

The "Carrier of the Year" awards for 1989 were presented by MIKE LEAVERTON, DPMC manager of Lube Logistics, and PAUL DOWNEY, DPMC manager of Distribution/ Customer Service, to Mission Petroleum's President ARCH KELLY and Director of Operations JOHN FEATHERLY at an awards dinner last month. The criteria used to select winners included equipment availability, safety, mechanical maintenance, service, responsiveness, and implementation of the "quality process."

EDWARD OLMO, Shell Land Transportation manager, was the keynote speaker at the awards dinner which was attended by DPMC and Head Office personnel and representatives and employees of Mission Petroleum. Other speakers were TOM SANDERS, Shell Manager of Lubricants Business Center; DON SPENCER, Shell manager of Operations and Technical—Chemical; and BOB FARRAR, superintendent of Logistics at DPMC.



BARBEQUE FROM SCRATCH—Admiring a barbecue kit constructed by La Porte vocational students are Melton Walters (left), and Charlie Holmes (3rd left), both of P&AS. The barbecue was assembled from used surplus salvage materials donated over a period of time by DPMC. Standing by to show off their students' handiwork are La Porte Independent School District's Harold Barclay (right), director of vocational instruction, and Richard Braggs, welding instructor.

Shellegram presents Trivia contest results

Winners of January's Shell Deer Park Trivia contest are ALAN BROWN, Environmental Operations, MARILYN WILLIAMS, P&AS, and an unidentified winner, who answered all 19 questions correctly. The three were among 26 DPMC employees and retirees who entered the contest. As the Complex's trivia champs they'll receive a choice of Shell initialized gifts.

If you entered the contest and think you might not have included your name, please call IRENE GOEDRICH at X6-6247 (246-6247).

Contest answers:

1. (B) 2400
2. (A) Glenn Purcell
3. (B) Blue Goose
4. (B) Twice
5. (C) Ten & Over Party

6. (A) Save the Children Relay '89
7. (B) SERVE
8. (C) Interactive Video
9. (B) A DPMC volunteer medical and rescue organization
10. (A) Superfund Amendment Reauthorization Act
11. (C) Heat Stroke
12. (A) Four million
13. (C) Steam traps
14. (B) Lifelight
15. (A) Lennox Ranch
16. (C) WARREN MOON & CALVIN MURPHY
17. (C) Ethylene
18. (C) Go to Medical for treatment
19. (B) Dial 6-4444 & report it

Mann receives January PAFEC quality award

Chemical's PAFEC Quality group named HURSCHEL MANN, Economics & Scheduling Coordinator, as its January Individual Quality Recognition Award recipient. Mann was recognized for his ongoing focus for setting and meeting the customer's requirements. His customers include operating units within the Fuels, Olefins, LPA and Chemical areas.



Confessions of a fussy house cleaner

Ever feel like opening the front and back doors to your home, turning on a big fan and letting all the dirt, dust and junk you've accumulated blow away? Don't we wish house cleaning was that easy! But keeping a home neat and clean doesn't have to be a dreadful, time-consuming chore that takes up a big chunk of our non-working hours.

Goals, organization, coordination. They're as necessary in the home as on the job, according to DEE LOWERY, office assistant, Administrative Services, who applies those Shell principles to her heavy-duty biannual cleaning. She's left with only light housework the rest of the year.

"Everybody who comes into my home says, 'boy, your house is so clean.' It's not," confides Lowery, who labels herself a fussy housekeeper, but not a fanatic. "It's straight. We do a major cleaning twice a year (her family also pitches in with the work) and all the other times we're just doing vacuuming, dusting, cleaning the bathroom, changing the linens, and keeping the kitchen clean."

A major housecleaning to Lowery means no crack and crevice of her 2400-square-foot home goes untouched. She starts each room by sweeping the ceiling and walls, then works her way down to the floor, cleaning everything, including the windows, drapes, blinds, pictures and furniture. Drapes are dry cleaned or shaken. Rugs are professionally cleaned. Furniture is polished. All this takes her about two weeks, working weekday evenings till bedtime and all day Saturday. She schedules these super cleaning projects once before the end-of-year holidays and again when Spring breaks.

"I go through boxes and make sure that what was boxed we're really saving for a purpose, and we're using it. If not, I trash it." her rule is if it's not used within six months, it's trashed or given to charity.

But she missed one last year. While cleaning a closet, Lowery and her daughter Amy discovered a box filled with canned salmon. Amy, who dislikes salmon, had hidden the fish to keep her mom from preparing it for dinners, then forgot all about it. Lowery would go to the pantry and the cans wouldn't be there. "I wondered what was happening to me," says Lowery.

And there it was, "with all the other stuff in there—her cheerleader pom-poms, megaphones, and all that. We laughed till we were sick."

"So, nothing escapes spring cleaning. Nothing," Lowery emphasizes.

Lowery sets spring cleaning goals by making a list of everything she wants to do. Then she prioritizes the list.

"Shell teaches you to be goal-oriented. They've spent lots of money training employees to be goal-oriented; not just business goals but personal goals. That's something Jerry (her husband) and I have always done. And so I find that I do that in my business projects and do the same thing when I attack spring house cleaning."

She next decides where she's going to start. "Sometimes I start at the front of the house, sometimes the back. Sometimes I split off since my house is L-shaped."

"All the time I'm working this project I go back and usually have to revise my list of goals because out-of-town company or unexpected guests impact it. I have a time frame worked out. I don't want to be doing my 'spring' fall house cleaning when Christmas gets here. So I have to adjust for these things, just like you have to for shutdowns and turnarounds."

Lowery describes her version of cleaning as methodical, a method she has fine-tuned over years of practice. It saves her much time (and money, if you're renting equipment). From the ceiling down, she boasts of finishing each room in about 1-1/2 hours.

"First off," she explains, "if you're going to do real spring house cleaning you have to decide what are the largest projects. Then you need to decide which of these to do first. Do you clean the walls first and then have the carpet done, or vice versa?"

Lowery puts the largest projects ahead of the others. If that project is moving furniture, she decides who is going to move it, how it's going to be moved and what equipment is needed to move it.

If equipment has to be rented, she builds that into her schedule. For instance, when she rents a floor cleaner to use in both the kitchen and bathroom, she schedules her cleaning to allow for both rooms to be cleaned together.

She does an inspection of each room, adding items that she discovers on her tour to her list—a scratch on a wall that needs painting or a loose fixture. Lowery works from room to room, bringing with her the list, all necessary equipment—vacuum cleaner, brooms and brushes—and a utility basket that holds all her cleaning tools. "In my house it would take a lot of time going back and forth to get things," explains Lowery.

When she begins cleaning, she doesn't leave that room again until she has finished. "Everything I need is there and in my utility basket," says Lowery. It contains cleaning liquids, rags, spot remover and tools to reach difficult-to-clean areas.

She takes everything off the walls, stacks it and covers it. She then sweeps the ceiling and walls, leaves to let the dust settle, and returns to vacuum and strip and polish the furniture.

"It takes planning. I don't just get up and say, 'I'm spring cleaning today' and start tearing out stuff. It's a coordination of effort, just like projects on the job," says Lowery.

Lowery's four basic ingredients to organizing spring cleaning are:

- Creating a list of what you want to accomplish;
- Making sure you have the materials and the resources to do those things;
- Scheduling the work; and
- Doing it

Although Lowery is a thorough housekeeper, she doesn't enjoy it. In fact she detests it. She attributes her "neatnick" habits to upbringing

Spring Cleaning



(Lowery's mother waxed her floors monthly) and just enjoying the pure satisfaction of a sparkling house.

"Spring housecleaning used to be a matter of self-fulfillment; being a working mother and keeping the house. It's the superwoman complex. We see ourselves as inadequate if we don't keep our house, keep ourselves, our children perfect. I never used to sit down when I went home. I was a demon on wheels. Don't get me wrong—I mostly picked things up. I'd go into a room and see something and before I knew it, I had my apron and the Ajax out."

She isn't that way anymore. "I've relaxed a lot in the last five years," confides Lowery. "It dawned on me that nobody really cares about this but me."

But the good feeling derived from checking off items on her list, the smell of a squeaky clean linoleum floor and finishing the job still remain for her.

"When all is said and done it's like when you finish your project at work. There's nothing that gives me greater pleasure than to pull out a project folder, organize it chronologically and get it ready and say, 'It's completed. It's quality work. It's all over and here's the documentation.'"

Guest Commentary ...

Keep your hands on the wheel

by Linda D. Spiller, Fuels Operations

"Keep your hands on the wheel and your eyes on the road." Is that a song? I often remember it as a constant reminder to myself.

I'm one of those people who feel if I'm not doing two or three things at once, time is being wasted. After all, the days are short and the chores are many. The more I can cram into each minute the further ahead I am.

It works at home—a load of clothes in the washer, a load in the dryer, dishes in the dishwasher, pans in the sink, and cookies in and out of the oven. So why not in the car? After all, it gets pretty boring just sitting at stop lights, creeping along in traffic, or whizzing along on the interstate. I've seen so many people with the same idea.

A few years ago, while driving to downtown Houston, I'd often follow women who put on their eye makeup, unroll the curlers from their hair and brush that to a pleasing style—all on the Galveston Freeway. Women weren't the only offenders. One morning I followed a gentleman who trimmed his mustache, sideburns, and eyebrows before he got to the downtown exit. And, who among us hasn't downed a hamburger, fries and Coke while rushing some place we just had to be during our

lunch period? One hand is usually on the wheel, isn't it? After all, who can't turn the wheel with two fingers while holding a hamburger and drinking a Coke? We've all seen many examples.

Anyone who has taken a defensive driving course knows that driving is an active, not passive, activity. Driving our car down the road or sitting at a stop light is not an activity we should treat as second nature. Even though we think we are in complete control, there are many drivers around us who aren't. There are many unexpected things that can happen that are not necessarily any person's fault.

We need to be alert at all times. Watching the road ahead and the road behind. Watching for vehicles, people, and animals that may enter our paths from either side. We need to be ready to react, to protect ourselves and others when the unexpected happens—a crash ahead of us, a blown tire on a truck, someone running a stop sign or red light. Most important, we need to be alert for children at any time in neighborhoods and near schools.

So, I keep reminding myself, "Keep your hands on the wheel and your eyes on the road." Those stamps can wait until you reach the Post Office. A few seconds won't make that much difference, but an accident could end everything.



MILESTONES

Service Anniversaries

30 YEARS

D.E. FLOWER
Chem. Oprns./Distr.

20 YEARS

M.E. BOWEN
Olefins

C.P. MEEKS
Central Maint.

D.F. NETEK, JR.
Alky \Therm Crkg.

J.M. PATTERSON
Chem. Oprns. Maint.

J.S. STEPTOE
North Lab

15 YEARS

A.L. BARNES
Fuels/Dispatch

G.M. BAILEY
Docks

H.C. BLACKWELL
Lube Logistics

L.D. BRUNNER
Utilities

L.L. BUTLER
Chem. Oprns.

J.L. EDWARDS, JR.
Major Resins

R.L. ESCOBEDO
Pipefitter

R.E. HENDRICKS
P&AS

A. LECOMPTE, JR.
Log./Env./Util.

J.W. LOCKHART
Chem. Oprns.

D.R. MCQUEEN
East Maintenance

A.L. MASSEY
Chem. Oprns.

D.W. MATHER
Carpenter

E.A. OLIVIER
Machinist

G.A. RICHARD
QAL/Olefins

A. SALINAS
Boilermaker

J.W. SAFFELL III Chem.
Oprns./E.

J.L. SCHUBERT, JR.
Log./Env. Oprns.

10 YEARS

N.R. CHOW
Engrg. \Contr. Sys.

D.R. FERGUSON
QAL/Env.

DPMC WELCOMES

S.H. CHADBOURNE
Dist./Cust. Svc.

R.D. CROOKS, JR.
Financial

D.T. DALEY
Engrg. Services

S.L. HARTLEY
P&AS

T.L. HOGLIN
Engrg./Fuels

T.J. HUNT
South Lab

B.A. LUNDBERG
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D.D. PATRICK
Info. Systems

E.S. RITCHIE
Empl. Relations

K.D. SMITH
Engrg. Services

R.M. STOUT
Engrg./Contr. Sys.

L.L. WHITACRE
Dist./Cust. Svc.

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LPA

R. LOPEZ
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P&AS

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A.E. NETTLES
Light Olefins

J.B. RICHARDSON
Central Maint.

R.D. RIPKE
Mech. Equip.

W.H. RITTER
Lube Log.

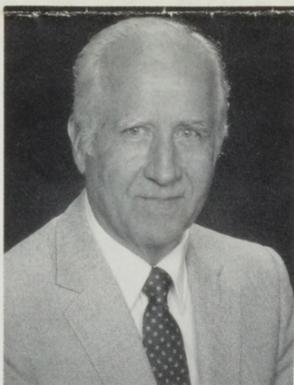
R. SANDALL
Econ. & Sched.

H.E. WILLINGHAM
North Lab

R.C. WILSON
Fuels Maint.



ELIZABETH JAMES
Medical
(above)



J.T. WOODS
Environ. Compl.
(above)

MEMORIAM

BILL BENSON, retiree, died
February 9, in Pasadena, TX.



SCORANOTES

Spring Dance

Dance to the beat of all your favorite kinds of music at Spring Dance, Saturday, April 21, at Knights of Columbus Hall in Pasadena (corner Visa and Preston streets). DOUG DESCHENDORF, will be the disk jockey spinning records and taking requests. Free to SCORA members, guests \$2. BYOB.

Egg hunt date set

The Easter Egg Hunt is set for April 7. For more details watch for flyers.

ANNOUNCEMENTS

BRADLEY POWELL, son of JOE POWELL, Auditing, earned five awards in Deer Park High School's Academic Decathlon. The school's team took top honors at the January regional competition in Clear Lake. Powell, a veteran team member, earned gold medals in math and overall, and bronze awards in essay, science and economics categories.

DAN DANIELS, retiree, has taken to gardening at his Gorman, TX home. A true-blue green-thumber, Daniels boasts of giant-size eating tomatos and mustard greens last season (one of his mustard leaves measured 25"x36"), not to mention abundant tomatos for the salad bowl. The count on one cherry tomato vine was 150.

A retirement party for J.W. "BILL" HEIDRICK, CC&G Supervisor, will be held March 28, at 4 p.m., in the North Cafeteria. Barbecue is \$4 per person. RSVP to LINDA SPILLER, Fuels 100, at X6-6752.

Back issues of the *Shellegram* are being bound. If you have a copy dated June 1987 and would not mind donating it, please contact MAURINE BISHOP at X6-6037 (246-6037) or the *Shellegram* at X6-6372 (246-6372).

CLASSIFIEDS

FOR SALE: DP Bodytone 300—Rowing Machine that converts to exercise/ tone upper body. Never been used. Already assembled. \$65. Contact K.L. Hudson at 998-8508 or 246-6090 (DPMC work #).

FOR SALE: Large solid wood desk. 3-side drawer, 1 middle drawer, typewriter stand. \$50. Contact K.L. Hudson at 998-8508 or 246-6090 (DPMC work #).

Shellegram

Deer Park Manufacturing
Complex

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