



# shelletter

## HOUSTON REFINERY

No. 12

Wednesday, September 12, 1962

TO ALL STAFF EMPLOYEES

Refinery Manager John Tench received a telephone call on Monday from Shell's Executive Vice-President Mr. Denis Kemball-Cook. Mr. Kemball-Cook sent a message to all of our staff, every one of whom is playing an equal and essential part in the operation of our refinery. He said that everyone in top management including President "Monty" Spaght is most proud of the devoted and enthusiastic performance of our people in Houston. We have succeeded beyond their expectations, and it was my (Tench's) pleasure to assure him that morale here was never higher and that we are prepared to carry on this way until the dispute with the labor organization is settled in a satisfactory manner - however long it may take.

### OPERATIONS

Top news headliner of the day has to be the "Saga of the Ship in the Shell Slip" ... and we must add - BY MISTAKE. It all started Monday evening around 6 p.m. A Norwegian tanker, steaming up the Ship Channel toward Houston, apparently developed navigational troubles as it was passing the mouth of the Shell slip... and the next thing we knew here was a full-size tanker crosswise in our slip. The bow of the ship collided with the walkway and piping between Docks 2 and 3. The impact caused considerable damage but should have no significant effect on our Refinery operations. No fire hazard developed since the oil spill was lube oil and the dock crew quickly isolated the lines involved. Also, the fast-acting dockmen got the spill boom across the entrance to the slip and prevented any oil from reaching the Channel. The Coast Guard was on the scene in minutes and is currently investigating ... "Meanwhile back at the Refinery," operations continue to run smoothly...

### NAMES MAKING NEWS

The following personnel changes were announced yesterday at Wood River and Martinez:

J. B. Dunlap, Refinery Superintendent at the Martinez Refinery, has elected to retire at the end of the current year.

W. Saunders, Manager Gas Department, Wood River Refinery, will be appointed to the position of Process Superintendent at Martinez and will act as Deputy Refinery Manager.

W. A. Malseed, Assistant Manager Cat. Cracking, Wood River, will replace W. Saunders as Manager Gas Department, Wood River Refinery.

### CAFETERIA

Help Wanted: The Cafeteria (Homer's Hash House) needs to hire a porter helper. The boy could work from 4-8 p.m. five or six days a week. If you know of a boy who would like a part-time job, call Homer Smith, extension 541. ... And a request - to please return all sugar containers, salt and pepper shakers, and eating utensils removed from the Cafeteria. The Hash House needs them in their business. (Over)

RECRUITERS VISIT

Up to our necks at the moment in immediate problems, we may sometimes find it hard to realize that the Company's business goes right along as usual - particularly with respect to the long-term picture. You may see some evidence of this tomorrow when the Southern region recruiting team visits the refinery as part of a training course now in progress. Under a new, recently inaugurated plan, college campus "ivy hunters" will be seeking BS and MS candidates for all of Shell instead of just for their own departments as in the past. So, to become familiar with all aspects of all jobs throughout the several Shell Companies, the recruiters are visiting various Shell locations. The Southern group is one of four teams covering the nation, and will be learning about the Manufacturing end of the business on Thursday with the help of Bill Bailey, Hank Anderson, Put Hinds, and Mel Renquist. Two members of the recruiting team are from the Refinery - Tech. Dept. Manager Jack Limbach and Research Chemist Dave Richardson.

ODDS & ENDS

THE BRIGHTER SIDE: Just about a year ago Hurricane Carla came calling - and we had a "stone cold" refinery, howling winds and a driving rain. ... And now, bright sunshine (at this moment) ... and a 90,000 barrel-a-day refinery just stretching at the seams to get bigger ... That's PROGRESS.

HERE & THERE: Call this one "big helper": Barbara McPhaill, Jean Armstrong, and Betty Barcello had just finished putting the finishing touches to a floor-mopping job on the first floor of the West Research Building. Dick Bannerot volunteered to carry the heavy, dirty-water filled bucket upstairs ... He never made it ... bucket dropped .. girls with mops returned to do some more mopping.

FASHION FOOLERY: Girls visiting the Tool Room this week to pick up the latest fashions in tailor-made coveralls discovered that "nothing is too good for the gals." Expecting just any old pair of coveralls, a pleasant surprise was in store ... Reaching not into the pile of coveralls on the floor but to a separate shelf overhead, the counterman handed the young lady her own special pair of coveralls - neatly packed in a bonafide Christian Dior plastic bag.

AND HAVE YOU SEEN THE MYSTERY MAN? And even more important - Do you know this month's slogan? Here it is again - "DON'T DARE ... USE CARE." Also, turn in your slogan for the next contest.

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