

SHELL *e* g r a m

D E E R P A R K

Turnaround called for substantial team effort



Some of the members of the Deer Park turnaround team – front row left to right: Pat Hays, Charles Dodson and Jeff Hall. Back row left to right: Alan Pyle, Wen Tang, Ben Esquivel and Kenny Leach

In what is being called the largest turnaround in Shell Deer Park Chemical Plant's history, employees recently finished maintenance on the Olefins Plants (OP-II, OP-III), butadiene unit (BD-III), isoprene recovery unit (CIPX/IRU), two hydrotreaters (HT-II, HT-III), benzene extraction unit (BEU), aromatic concentration unit (ACU) as well as the utility south area. In addition to the maintenance work, numerous project tie-ins were completed, including over 275 for the OP-II Debottleneck (OP2D) Project.

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See Insert – Shell Deer Park Salutes Our Armed Forces

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TURNAROUND

Louie Weatherford, turnaround supervisor, says, "Up to 1,800 persons were involved in an extensive scope of work. From planning to execution over a 12-month time frame, we worked roughly 1 million hours. Many tasks, such as the critical path jobs, were executed without any glitches."

Larry Culbertson, Aromatics Unit team leader, notes, "Since the turnaround, these units have performed at or above design rates. We're very pleased with their performance."

Planning for the turnaround began in November 1999 and went on throughout 2000. Employees conducted many scope reviews and risk analysis to prepare plant equipment. The plant was shut down for 51 days starting on April 2, 2001, because of the turnaround's size and complexity. "The wide-range of planning and the commitment of numerous work teams aided our maintenance endeavors," comments Jeff Hall, Olefins production manager. "Several employees - particularly Toby Mendoza, Albert Mendoza, Charles Dodson and Larry Culbertson - dedicated nearly two years to ensuring the success of this turnaround."

Kellogg Brown and Root, Chicago Bridge and Iron, and Wyatt Field Services were primary contractors; however, nearly 100 sub-contracting companies played important roles. "Since the work was so expansive, it was necessary to carve out smaller projects among many companies. This strategy worked well, because there was more work than any one company could accomplish alone," says Weatherford.

The following shows the extent of the maintenance work:

- **Almost 200 control valves overhauled**
- **18 world-scale turbines and compressors overhauled or maintained**
- **More than 100 pressure relief valves removed and overhauled**
- **35 substations underwent preventative maintenance.**
- **More than 500 pieces of stationary process equipment opened and internally inspected, plus more than 2,000 other inspections of plant hardware conducted**

"The tough part was coordinating all of the power outages with operations personnel," says Terry Proctor, electrical engineer. "When we shut down the substations, we had to make electricity available for critical jobs. To do that, we placed back-up generators in key areas."

IMPROVEMENT GOALS ACHIEVED

Improving equipment operability, reliability and stability were key goals for the turnaround. "For example, we overhauled several compressors to enhance the operability of OP-III and reduce the amount of flaring at start-up," says Charles Dodson, Olefins Hot-Side Unit team leader. "In addition, we made some lube set revisions to pumps, instruments, filters and exchangers to stabilize controls and handle pressure and flow changes."

Adds Alan Pyle, staff engineer who coordinated the mechanical work, "Engineer Jim Kilgore was the focal point for the lube set revisions. He worked with Westhollow Technical Center to create simulation models before we started. Along with modifications, we performed many tests on the lube set revisions. As a result, now we can sustain pressure changes and accommodate variances without worrying about equipment components upsetting a unit."

This major turnaround called for extensive overhauls on eight steam turbines, compared with the usual two turbines during a standard turnaround. Teams also performed maintenance on several steam turbine valve racks, compressor seals and bearings, and numerous pumps. Ron Davenport, mechanical specialist, explains, "We also overhauled three compressors at OP-III which hadn't undergone maintenance since their installation in the late 1970s, in addition to performing seal and bearing changes on another five compressors. The refrigeration machines had been in operation for more than 20 years, so we needed to make sure their parts would remain in good condition for years to come."

Dodson says the mechanical group was in charge of developing procedures that enabled faster turbine and compressor repairs. "The group's extensive pre-planning prevented us from doing all of the work on the decks. They figured out a way for many repairs to be done in local shops rather than in the field."

Chemical plant teams conducted nearly 400 tie-ins to prevent future shutdowns, including a major tie-in to the 1,250-psi steam system, which will allow the utility south boilers to go offline once the cogeneration unit is completed. And, according to Hall, other tie-ins enabled OP-III and OP-II to undergo future maintenance separately, which substantially reduces potential environmental impacts.

Collaborating with the Make Change organization, using the resources and technical experience of personnel at Shell's Norco Chemical Plant and Westhollow, and planning well in advance of the turnaround enabled these achievements in a shorter time frame. Chuck D'Angelo, discipline leader-mechanical equipment, and Ben Esquivel, who was

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TURNAROUND

the hot-side operations planner during the turnaround, both agree that the Chemical plant received vital assistance from the Norco and Westhollow teams.

Esquivel says, "They played an integral role in helping us to decontaminate several vessels and columns quicker than we ever have before. Their mechanical assistance helped us keep the work going nonstop on the large compressors and prevented any problems from becoming show-stoppers."

D'Angelo points out, "We couldn't have executed this turnaround without Norco and Westhollow. Our 10-year history of collaborating together on turnarounds proved to be beneficial during this major effort."

TACKLING THE FLARING CHALLENGE

Olefins employees faced an all-important challenge of bringing the plants down with minimum elevated flaring, says Dodson. While safe and within environmental regulatory limits, the flaring of process fluids remaining inside units after shutdown typically raises concerns from community residents and environmental groups.

Hall and Pat Hays, production manager-Heavy Olefins/Aromatics, led a team that worked six months on a flaring plan. Hays explains, "We reduced flaring 75 percent in OP-III by extending the shutdown and startup several days. The improvement in reduced flaring marked the best effort to date."

Hall also notes: "We brought the plant down with less than eight hours of elevated flaring compared to what typically takes 36 hours. By minimizing flaring, we avoided air emissions and converted more associated feedstock into commercial products. This is significant, and I commend Charles Dodson, Ben Esquivel, Pat Hays, Kenny Leach, Eric McKewen, Waleed Musallam, Alan Pyle, Richard Rodriguez and Wen Tang for meeting this important directive."

All and all, the concerted effort of many people paved the way to improved equipment operability, stability and reliability. While this large-scale undertaking achieved many of its targets, there were obstacles. Even so, employees have much to be proud of, says Hall. "We should be pleased about pulling off the biggest turnaround in our history, especially considering the myriad large and small tasks that were accomplished expertly within the short time," he declares.

Certain attributes will help us win

Shell Chemicals' vision "to be the best in the petrochemicals business" will require a team commitment. Shell Chemicals has listed the following characteristics as "Winning Attributes and Behaviors."

- **Personal Leadership** – One way to show your leadership is to teach others and provide constructive feedback in an effort to create an environment in which your colleagues excel. In personal leadership, you take the position of team player, not victim. For example, let's say you just learned of a new cost-containment measure that will impact your work. Instead of complaining about it, you resolve to play a role in helping your team meet the objective.
- **Business Orientation** – To become more oriented toward the business, deliver results with speed and excellence. That entails seeking the lowest cost option for the desired result and focusing on a "critical few." Concentrate on the two or three work activities that add the most value and give "the biggest bang for the buck."
- **An Enterprise-First Mindset** – Zero in on what benefits the enterprise as a whole to cultivate an enterprise-first mindset, but balance that focus with a keen sensitivity to local needs. We will only succeed at Deer Park if the enterprise is successful.
- **Openness, Honesty, Integrity, Humility** – Apply these four characteristics in your interactions with colleagues. Openness and honesty will often call for bringing up the "undiscussable." Dale Wunder, Chemical Plant human resources manager, explains: "Issues that are considered undiscussable will take courage to raise, but should be talked about openly, such as in a meeting, so that concerns can be understood. Afterwards, actively support the decision that was made."
- **Learning Orientation** – To display this attribute, look for ways to use the best practices and solutions of others. "We must shift our mindset from reinventing the wheel to using the same wheel for multiple purposes."
- **Diversity** – The Shell Deer Park workforce is a rich source of talent and ideas. Respect your co-workers' backgrounds, ideas and contributions. Seek out and recognize each others' contributions openly.

"We believe that demonstrating the Winning Attributes and Behaviors differentiates us from our competitors in a way that will enable us to win in the marketplace and create a world-class work environment," says Dale Wunder.

Undeterred walkers slosh in rain for education fundraiser

They got a little wet and had to dodge an occasional puddle of muddy water, but their spirits remained high. Despite rain, many devoted Shell and Alliance fundraisers turned out for the United Negro College Fund (UNCF) 10K Walk-A-Thon held Sept. 22 at Sam Houston Park.

That morning Shell Deer Park teamed with their colleagues from various Houston-area Shell and Alliance locations. Stacy Methvin, president and CEO of Shell Deer Park Refining Company, also walked 6.2 miles and raised money to benefit students attending 39 UNCF-member colleges and universities. By Oct. 15,



SDP employees had collected \$6,200. Matching funds from the company will boost SDP's total contribution to more than \$16,000.

At the Walk-A-Thon, participants enjoyed breakfast, a barbecue lunch, games and prize drawings for Shell gasoline and other amenities. They also socialized with Olympic medalist Carl Lewis and MAJIC 102 FM Radio personalities.

Congratulations to Ron Coverson, control systems technician and SDP's 2001 UNCF Walk-A-Thon team coordinator, who raised the most money of all the Shell team coordinators. Thanks also to SDP employees who collected or made donations.



Co-workers declare the merits of respectful behavior

R-E-S-P-E-C-T. Aretha boldly sings it in her hit song, and so do we in our own way. Everyone wants respect.

Now, the PACE Workers Committee, Chemical Leadership Council (CLC) and Diversity Council are esteeming respect worthy of high regard. That's why the "Respect-Pass It On" Recognition Campaign was conceived. Featuring peer recognition and a community connection, the campaign encourages employees to agree to the "Declaration of Respect" by Oct. 15 and to acknowledge by year-end two Shell Deer Park chemical plant co-workers whose positive behavior promotes diversity. Employee responses and declarations of respect will remain confidential.

For answering the call to declare respect, the Diversity Council donated \$10 on employees' behalf to the Houston Food Bank, up to a total contribution of \$1,500. The check was presented on Oct. 15, following a half-day diversity learning forum for the CLC, PACE Workers Committee, Diversity Council and SDPCP employees who attended the third annual Diversity Conference in September. The donation provided an opportunity to connect with the community in a positive way.

Stay tuned for more about the peer recognition phase of the "Respect-Pass It On" Recognition Campaign. By Oct. 31, a Diversity Council representative will provide the simple guidelines to SDPCP employees who agreed to the declaration.

SDP CHEMICAL PLANT PERSONNEL WERE ENCOURAGED TO AGREE TO THE FOLLOWING:

Declaration of Respect

In supporting this "Respect-Pass It On" Recognition Campaign, I will strive to:

- set a positive example for my co-workers, family and friends,
- speak up against perceived unfairness and disrespectful actions,
- examine my own biases and work to overcome my prejudices, and
- work toward developing skills necessary to adjust my behavior while still maintaining my identity, values and beliefs.

I recognize that diversity is all the ways we are different, such as gender, race, lifestyle, experience, age, culture, marital status, caregiver, religion, where we come from, educational background, etc. We are all diverse and bring a unique perspective to SDPCP.

Respecting each individual's diversity will create a fair, enjoyable workplace that leads to improved business results. A diverse work force will be more innovative in solving problems, improving products and processes, attracting the best employees, and serving the customer and community. SDPCP enjoys a diversity advantage as a union-represented plant located near a cosmopolitan city in a diversified country.

Shell Deer Park honors those who are serving in our country's armed forces.

We salute you and your efforts for freedom. On behalf of our employees — Thank You.



DAVID K. BAKER

United States Air Force
Sergeant
Lajes Field, Azores
Son of Dave Baker
BA Operations



CHRIS BOOTH

United States Air Force
A1C
Hurlburt Field, FL
Son of Donald Booth
Pressure Equipment Inspector



RUSSELL D. BROOKS

United States Marine Corps
Lance Corporal
Camp LeJeune, NC
Son of Donald C. Brooks
Heavy Olefins



ALLEN CARLSON

United States Navy
Petty Officer 2nd Class
USS Iwo Jima LHD 7
Son of John Carlson
L&D



BRANDON E. CARTER

United States Coast Guard
E-4
Alameda, CA
Son of Verna Carter
Utilities Systems



SEAN CARTER

United States Air Force
Airman 1st Class
Pope AFB, NC
Son of Wesley L. Carter
Engineering Support, Olefins



ROBERT B. ESPINOSA

U.S. Marines
Corporal
Okinawa, Japan
Son of Robert Espinosa
Utilities



ANTHONY V. GARCIA

AETC Command
97th Air Mobility Wing
97th Communications SQDN.
Altus AFB, OK
Son of Vic Garcia
Boilermaker/ Logistics



JAMEL K. HEADLEY

United States Army
E-4 Specialist
Friedsburg, Germany
Son of Madonna Porter
Environmental



BRANDI L. HILL

United States Army
E-2
Ft. Benning, Columbus, GA
Daughter of Debrah Hill
Engineering Support



JOSHUA D. MCCORD

United States Marine Corps
Corporal
Jacksonville, NC
Step-son of M.R. Hyde
Phenol 3



RANDY MCMAIN

United States Navy
Radioman 2nd Class (RM2)
Naples, Italy
Son of Bruce McMain
Lubes; MEK

Shell Deer Park honors those who are serving in our country's armed forces.

We salute you and your efforts for freedom. On behalf of our employees — Thank You.



JUSTIN S. MCGALLIAN

United States Army
Sergeant
Fort Hood, TX
Son of Leroy McGallian
Operations-Maintenance
Coordinator-Utilities



BENJAMIN D. MCKINNEY

United States Army
Paratrooper
82nd Airborne Division
Ft. Bragg, NC
Son of Dave McKinney
Community Relations



MARLON A. MOODY

United States Navy
E-4
Newport Naval Base, VA
Son of Mel Moody
Hydro/sulfur



E. THOMAS RESENDEZ

United States Army
PFC
First Air Cav., Fort Hood, TX
Son of Eloy B. Resendez
Coker



BRANDON K. REYES

United States Air Force
Airman
Sheppard Air Force Base
Son of Richard Reyes
Utilities Maintenance



CHRISTIAN RYHOLT

United States Marines
1st Lieutenant
Camp Pendleton, CA
Step-son of Jim Spruill
Refinery Automotive
Department



KORI WILSON

United States Navy
Petty Officer 1st Class E-6
N.A.S. JARB, Fort Worth, TX
Daughter-in-law of Gerald
Wilson
Control Systems



TERRY WILSON

United States Navy
Petty Officer 1st Class E-6
N.A.S. JARB Fort Worth, TX
Son of Gerald Wilson
Control Systems

Not pictured

LEWIS BARNES

United States Army Reserves
Lieutenant Colonel
Houston, TX
Employed in: Central
Maintenance

DAVID M. CAMPBELL

United States Marine Corp
Staff Sergeant
Yuma, AZ
Son of Mike Campbell
Security Inspector

JOHN ROY EASTER

United States Navy
BT-2
U.S.S. Kitty Hawk
Son of John Easter
Marine Scheduler

TRENT FINLEY

United States Coast Guard
E-5
Washington, D.C.
Son of Brent Finley
Security Department

CARLOS J. GONZALEZ

United States Navy
E-5
Corpus Christi, TX
Father of Carlos Gonzalez
Operator Utilities Production

RANDALL HOUSER

United States Air Force
Airman 1st Class
Fairbanks, AK
Son of Kirk Houser
CC&G

SANDRA MONROY-IRISH

United States Air Force
Reserves/Texas Air National
Guard
TSGT
Ellington AFB Houston, TX
Wife of Bennett L. Irish
SHCU - Refining

ERIC KREITER

United States Army
Staff Sergeant
Fort Gordon, GA
Son-in-law of Bobby Laird
CMATS

JEFFREY L. LINHART

United States Navy
Legalman First Class
San Diego, CA
Son-in-law of Patsy Hernandez
Business Services/ Purchasing

KERRY MENARD

United States Navy
Unknown rank
Okinawa, Japan
Niece of Grant Fabacher
CC&G Department

RICHARD NORL JR.

United States Army Reserves
Captain
Houston, TX
Employed in: Environmental
Compliance Department

JAY R. PRIGMORE

United States Army Reserve
Master Sergeant(P) to
Sergeant Major
Fort Campbell, KY
Employed in: OP-III

MARK THOMAS

United States Marine Corps
Corporal
Hawaii-South Pacific Theater
Nephew of Joseph Mohan
Hydrocarbon Solvents

JENNIFER WILLIAMS

United States Navy
JO3
USS Carl Vinson CVA70
Daughter of Lynn Williams
Solvents

MIRANDA KAY ZAVALLA

United States Army/ Active
Reserves
T5
San Diego, CA
Daughter of Robert Weldon
Cat Cracking & Gas

SERVE

remains in the giving spirit all year

The spirit of sharing is at an all-time high as more and more Americans are giving to aid others affected by recent tragedies. However, Shell Deer Park employees demonstrate concern for those in need throughout the year. Thanks to SERVE volunteers for parlayed muscle and/or time in these recent projects.

•Habitat for Humanity

One Saturday in August, SERVE volunteers worked on a Habitat for Humanity house in Pasadena. Known for mobilizing teams of volunteers and families to construct decent, affordable housing for low-income residents, Habitat has built 100,000 homes since 1976.

SERVE teamed up with Deer Park High School trade students to apply pre-siding material and rolled felt to the house, as well as install fascia boards and hurricane clips. "The representatives from Habitat for Humanity were so pleased with how much work we did that morning, they want us back," says Carpenter Russell Adams, who served as project leader.

•National Alliance of Breast Cancer Organizations (NABCO)

Cheering the Houston Comets to victory, about 200 WAVE (Women Adding Value Everywhere) members supported Breast Health Awareness Night at the July 30th game. It was also a night of championing the work of NABCO, an umbrella organization which provides information and financial assistance to U.S. breast health agencies.

WAVE members Sherri Santoro and Lois Guthrie presented a check for

\$3,000 to the organization from Shell's Corporate Diversity Center. NABCO benefits two charities that WAVE assists locally: the nationally-known Susan G. Komen Foundation (sponsor of Race for the Cure) and The Rose in Pasadena, a provider of breast diagnostic services and bone density screening to all women, regardless of their ability to pay.

NABCO and the Comets presented the Local Hero Award to Dixie Melillo, chairman of The Rose. WAVE and Rose representatives also staffed an information table during the game and distributed brochures about their organizations.

•Meals on Wheels

SERVE volunteers and their families took a break from planning their own Independence Day celebrations to deliver all-American picnic lunches to some grateful North Shore residents on June 30.

•Boys and Girls Harbor

What happens when a small, determined group commits to a large, multifaceted project? They achieve. That's exactly what 19 Shell employees and retirees did June 1 at Boys and Girls Harbor. They built a gymnasium staircase, installed a sink, repaired some electrical wiring and landscaped a prominent area in front of the facility. Special thanks to Russell Adams for coordinating the project. And a big thank-you to C. B. Falk and Verna Hogan for coordinating Shell retirees' participation in this project.



WAVE supports Breast Health Awareness Night



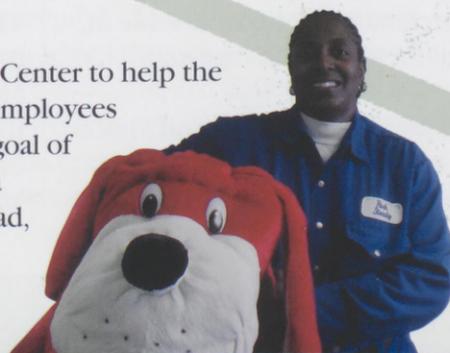
SERVE teamed up with Deer Park High School trade students



WAVE members cheer Houston Comets to victory

Replenishing the blood supply

Shell Deer Park held an Oct. 5 blood drive in the South Conference Center to help the Houston Blood Bank meet a consistent need in the community. SDP employees donated almost 40 pints of blood, which exceeded the Blood Bank's goal of 35 pints. Those participating in the blood drive were eligible to win a stuffed bloodhound. Pictured here is the prize winner: Marcia Armstead, refinery hydroprocessing operator.



MIDDLE EAST LEARNING SESSION

Submitted by Patty Strawmyer

On Wednesday, October 24, 2001, SDPRC's Human Resources department hosted a learning session on Middle Eastern Culture for approximately 60 employees. The speakers were Dr. Dina Alsowayel and Dr. Mehdi Abedi. They shared a wealth of information on the Middle East (called "the Region" by those from there). The topics consisted of the following: the languages that are spoken, stereotypes of the Middle Eastern Cultures, Islam, beliefs of Muslims, Taliban and the different types of governments in the Middle East. Dr. Alsowayel teaches Middle East courses at both Rice University and the University of Houston. Dr. Abedi currently teaches Islam in the Department of Religious Studies at the University of Houston.

Groupings in the Middle East are mostly by language. Persians speak Farsi, Arabs speak Arabic, Turks speak Turkish and Israelis speak Hebrew. Fifteen million Arabs are Christians. In fact, the bulk of Arabs in America are Christian. The number of Muslims in America is approximately 6,000,000; however, the largest percentage of Muslims reside in Indonesia and 12% are Arab.

Islam is the religion and Muslim is a believer and means "Peace and submission to God of peace."

The four basics to Islam are: 1) A belief in one God; 2) A belief in rewards and retributions for their actions; 3) A belief in the here-after; and 4) A belief in prophets of God (124,000 prophets from Adam to Muhammad). The Koran is their holy book. They believe it is the word of God, not God's word through a prophet or anyone else. They believe in Mary, the Immaculate Conception and that Jesus was a man, but not God's son, for God has no relatives.

Muslims believe they should pray five times a day facing East toward the holy city of Mecca, fast annually during the observance of Ramadan, give 10% of their net income to the poor yearly and once during their lifetime (those who can afford it) are expected to make a pilgrimage to Mecca. Muslims also believe they should never commit murder, suicide, theft, adultery, drink, gamble, usury (the lending of money with an interest charge for its use; especially the lending of money at exorbitant interest rates) or associate with other gods. Muslims are either Sunni or Shiite. The Sunni Muslims makeup about 80% of Muslims in the world. They believe there is no successor to Muhammad. The Shiite Muslims, mostly in Iran, make up the other 20% of Muslims. They believe that someone can succeed Muhammad and have authority.

The Taliban was created during the void following the invasion and defeat of the Soviets in Afghanistan during the late 1970's through the mid 1980's. Taliban does not control all of Afghanistan. Taliban means student. You often hear the Taliban talk of "Jihad." Jihad's literal definition means "struggle against evil." This can be a two-edged sword based on the individual's perception of what evil is.

There are three types of governments in "The Region." The first is secular, which is the separation between Church and State. Turkey is an example of this governing type. The second is Muslim which is a mixture of Church and State. Egypt is an example of this governing type. The third is Islam which is based strictly on religion, and Iran is an example of the Islamic governing type.

If anyone is interested in more information on these subjects, please contact any of the SDPRC Human Resources staff.

MILESTONES

*Retirees

Refinery Entrances

For September

Cynthia Alfano
Admin Assistant
Pressure
Equipment

Patrick Bennett
Operations
Scheduler
Human Resources

Steven Benthin
Analyst/Scheduler
Business
Management

Bruce Fox
Operations
Scheduler
Human Resources

Dennis Keel
VP Business
Services
Business Services

Leslie Wulffen
Financial Rep
Business Services-
Accounting

Refinery Exits

For September

J Bradshaw
Utilities
*Retired 9-01-01

Dan Burt
Major Projects
Transferred to Equiva
Services

Rick Carruth
Business Services
Transferred to Shell
Centre, London,
England

Gary Roberts
TAPIS-Pressure
Equipment
*Retired 9-01-01

Patti Roberts
Pres/CEO-
Administration
*Retired 9-01-01

Ned Salameh
Logistics
Transferred to Motiva
Commercial
Marketing &
Distribution

Refinery Entrances

For August

Refining Entrances for
August

Stacy Anglin
Operator C
Lubricants-Lube
Manufacturing

Bradley Cunningham
Control Systems
Engineer
Tapis-Control Systems

Warren Horton
Operator 1st Class
Coker/GOHT
Operations

Le Huy
Control Systems
Engineer
Tapis-Control Systems

Gary McKenzie
Pipefitter 1st Rate
Refining-TAP

Bruce McCain
Operator 1st Rate
Lubricants-Lube
Manufacturing

Carrie Weidig
Utilities Analyst
Business Services-
Accounting

J. Williams
Pipefitter 1st Rate
East Maintenance

Chemical Entrances

For September

Tammy Dickerson
PE/CS/QA-Environmental
Engineering

Chemical Entrances

For August

Marilane Sioss
PE/CS/QA-Qual Assur-Olefins

Chemical Exits

For August

Cl Ervin
Facilities-CMAT/TAS-Heavy
Equip Opr#1
*Retired 8-31-01

Larry Wolford
Resins-Liquid Resins-
Distribution-Opr#1
*Retired 8-31-01

Refinery Exits

For August

Vijay Roopnarine
Tapis-Environmental
Compliance
*Retired 8-01-01

John Sehome
Hydroprocessing
*Retired 5-01-01

CIMA members test their emergency response skills

CIMA

Shell Deer Park hosted the annual Zone 3 Channel Industries Mutual Aid (CIMA) emergency response drill Sept. 27. Nearly a dozen member companies participated in the simulated process unit and storage tank fire, according to Jay Gantenbein, Health and Safety representative, who coordinated the half-day drill.

Along with testing the personnel accountability system, an important exercise was practicing the incident command system in which all emergency activities are executed. "The incident command system tested the companies' ability to operate as a team, and although it is more challenging to practice with other companies, the drill went extremely well," says Mike Boaze, Health and Safety emergency response coordinator.

SHEN celebrates rich heritage

Shell Deer Park members of the Shell Hispanic Employee Network (SHEN) kicked off their annual celebration of National Hispanic Heritage Month on Mon., Sept. 17 by offering breakfast, and literature to fellow employees.

To highlight the month, SHEN also sponsored a mini-course of the Spanish language. Ruben Hernandez, SHEN Deer Park location coordinator, says, "We wanted to give our co-workers a chance to gain some knowledge about the Spanish language. The response was so positive, we're considering providing the classes again next year."

Hispanic heritage can be traced back to the Spanish conquistadors, who established permanent settlements in the southern United States even before the first English settlers in Massachusetts. Since 1848, Hispanics living in territories that later became part of the United States have served in all branches of the U.S. armed forces. Hispanic Americans also contribute to our society as doctors, musicians, writers, lawyers, athletes and Nobel Prize-winning scientists.

In 1968, Congress proclaimed the week of September 15 as Hispanic Heritage Week. It was extended to a month in 1988.

Shell aids disaster relief efforts

Shell Oil Company contributed a total of \$5 million to three funds supporting relief efforts resulting from the tragedies in New York City, Washington, D.C. and Pennsylvania.

***\$3 million** to The September 11th Fund, established by the United Way of New York City and the New York Community Trusts to help victims and their families following the World Trade Center attacks.

***\$1 million** went to the Cantor Fitzgerald Foundation, set up to aid the families of approximately 750 missing Cantor Fitzgerald and TradeSpark employees.

***\$1 million** was donated to Washington, D.C.-based The Survivors' Fund, which will focus on the long-term needs of victims and their families.



Count on Shell

Shell Deer Park
P.O. Box 100
Deer Park, TX 77536

PRSR STD
U.S. POSTAGE
PAID
INT'MAILING
SYSTEMS, INC.

815 LIVE OAK ST.
HOUSTON TX 77003